



ANNUAL REPORT

KUALA LUMPUR REGIONAL CENTRE FOR ARBITRATION (KLRCA)

DELIVERING THE FUTURE

KUALA LUMPUR REGIONAL CENTRE FOR ARBITRATION

ESTABLISHED UNDER THE AUSPICES OF THE ASIAN-AFRICAN LEGAL CONSULTATIVE ORGANISATION

ADDRESS Bangunan Sulaiman, Jalan Sultan Hishamuddin, 50000 Kuala Lumpur, Malaysia

TEL +603 2271 1000

FAX +603 2271 1010

EMAIL enquiry@klrca.org

 www.facebook.com/KLRCA

 www.twitter.com/KLRCA

 www.linkedin.com/company/kuala-lumpur-regional-centre-for-arbitration

klrca
KUALA LUMPUR REGIONAL
CENTRE FOR ARBITRATION

2017

ANNUAL REPORT

KUALA LUMPUR REGIONAL CENTRE FOR ARBITRATION (KLRCA)

DELIVERING THE FUTURE




TABLE OF CONTENTS

01

Director's Message PG 3

02

About Us PG 7

03

2017 Overview PG 9

04

Our People PG 11

05

Governance PG 13

- KLRCA Advisory Board
- Minister in the Prime Minister's Department
- AALCO
- KLRCA Director

07

Our Vision For The Future
PG 83

06

A Glimpse Into 2017 PG 21

I. MULTI-SERVICE GLOBAL HUB FOR ADR

- Our Cases and Panellists
- Cost and Time Efficiency
- Our State of the Art Facilities
- Strategic Partnerships

III. INNOVATOR

- Standard Form Contracts
- Revised Arbitration Rules 2017
- Revised i-Arbitration Rules 2017
- Sports Arbitration
- Domain Name Dispute Resolution
- Digitised Case Management System
- Our Products

II. THINK TANK AND ADR PIONEER

- Events and Capacity Building
- Our Most Ambitious Event of the Year
- Nurturing the Future Leaders of ADR
- KLRCA and the Belt Road Initiative
- The Asian Institute of ADR (AiADR)
- KLRCA-ICC Vis Pre-Moot

IV. RECOGNISED LEADER IN THE FIELD



DIRECTOR'S MESSAGE

Annual Report 2017 Overview

As we enter into our 40th year of existence, KLRCA continues to look forward to the future to play a dynamic role in the evolution of dispute resolution and also dispute avoidance and holistic dispute management. Over the past seven years, we have evolved into a multi-service global hub for ADR, with our expertise represented across multiple institutions and regions; having recorded a 98% increase in ADR cases handled in the process, all while underlining our commitment to assisting industrial and business enterprises at national, regional and international levels.

In that duration, we have also become the pivotal integrated institution that we are today, serving as a catalyst for capacity building, knowledge exchange, industry collaboration and policy development.

2017 has seen KLRCA catapult itself to greater heights and position ourselves for our global vision in the coming years. Building on our current successes, we continue to push the boundaries by introducing ground-breaking and innovative products that assist the nation and region by providing a more comprehensive, reliable, cost-effective and credible ADR module for resolving disputes.

In addition to rolling out our 2017 Arbitration Rules which introduced new provision enhancements such as joinder of additional parties, consolidation of proceedings and technical review of awards to name a few, the Centre also launched its own suite of Standard Form of Building Contracts, creating history in the process by becoming the first arbitral institution in the world to do so. KLRCA's SFC are customisable and freely available for print and download. It is aimed at filling the gaps of existing standard form building contracts, in the governing of the relationships, rights and duties of parties to a building construction project.

Other milestones include: the strides made by KLRCA in positioning itself as a key and trusted ADR player in China's monumental Belt and Road initiative which currently covers 65 economies across three continents making up one-third of the world's GDP, the signing of the Host Country Agreement between Malaysia and the Permanent Court of Arbitration (PCA) which will see the PCA establish an office at KLRCA's Bangunan Sulaiman for the conduct of its dispute resolution proceedings in Malaysia, KLRCA's Sports Arbitration involvement which covered the organising of specialised certification courses spearheaded by globally renowned course directors, and KLRCA's championing of the development of ADR in the Malaysian and Asian sporting world that eventually led to the KLRCA being introduced as an independent body resolving disputes at the 2017 Kuala Lumpur SEA Games, and not forgetting the restructuring of the Centre's Domain Name Dispute Resolution arm – giving it a refreshed and dedicated set up to handle the increase in DNDR cases filed with the Centre. Having been appointed the incoming 2018 Chairman of the Asian Domain Name Dispute Resolution Centre (ADNDRC), I fully intend to make the most of my tenure at the helm in further developing the area of DNDR across the region.



DATUK PROFESSOR SUNDRA RAJOO

Director of the Kuala Lumpur Regional
Centre for Arbitration (KLRCA)

The past year we have also seen a tremendous growth of international collaborations signed and forged that have contributed to the expansion of our existing network which comprises of an agglomeration of international businesses, trade associations and industries; also extending into state departments, government authorities, and inter-regional organisations.

Another significant achievement in 2017 for the Centre, was us taking on a more active role in ADR education and capacity building. Highlights include our showcase event of the year, the Kuala Lumpur International ADR Week 2017, the successful inaugural edition of the KLRCA-ICC Pre-Moot which attracted 160 participants from across the globe, 30 evening talks on topical ADR issues held, multiple lectures and presentations delivered at seminars and conferences locally and abroad, as well as Certification programmes on Adjudication and Sports Arbitration organised.

It has been a challenging year that turned out to be rewarding at the end on multiple levels. I would like to recognise the hard work that the KLRCA team has put in throughout the entire year. Their remarkable enthusiasm, energy and effort has allowed us to reach our goals for 2017.

To our stakeholders and partners, your constant support has been unwavering. As we look back on the path with those who have walked with us over the past seven years, we thank you and look forward to working hand-in-hand on the next defining chapters of ADR within Malaysia, Asia and beyond.

What will 2018 look like? I assure you, it is going to be bold and exciting as we unveil our new identity, the Asian International Arbitration Centre (AIAC). This rebranding is a natural reflection of our on-going commitment to the global ADR ecosystem and the stakeholders we serve. This milestone signifies a new era of expansion for us, in our continuous effort to provide the best possible services and innovative solutions, from Asia for the world.



DATUK PROFESSOR SUNDRA RAJOO

1st January 2018

Director of the Kuala Lumpur Regional Centre for Arbitration (KLRCA)



ABOUT US

In a fitting ensemble where modern innovation meets classic heritage, the Kuala Lumpur Regional Centre for Arbitration (KLRCA or the Centre) sits in one of Malaysia's most iconic historical buildings. The KLRCA was established in 1978, under the auspices of the Asian-African Legal Consultative Organization (AALCO) as a not-for-profit, non-governmental international arbitral institution. The first centre of its kind to be established by AALCO in Asia, the KLRCA has a proven track record, continuing to provide world-class institutional support as a neutral and independent venue for the conduct of domestic and international arbitration and other alternative dispute resolution (ADR) proceedings.

Established under to the host country agreement between Malaysia and AALCO, the Centre has been accorded privileges and immunities to execute its functions as an independent, international organisation. The Government of Malaysia has granted KLRCA independence and certain privileges and immunities to execute its tasks as a global institution. The core function of KLRCA is the administration of arbitration proceedings. The KLRCA was the first centre in the world to adopt the UNCITRAL Rules for Arbitration as revised in 2013 and has its own set of procedural rules which governs the conduct of the entire arbitration proceedings from its commencement to its termination. As a testament to its front-line stance in paving the way for innovation in ADR, KLRCA developed its own rules to cater to the growing demands of the global business community such as the KLRCA i-Arbitration Rules, the KLRCA Fast Track Rules as well as the Mediation and Conciliation Rules. These Rules are constantly reviewed to ensure relevance with commercial practicalities and expectations. The Centre also publishes guides and circulars to facilitate the use and understanding of its rules. The Centre provides institutional support for domestic and international arbitration and other alternative dispute resolution (ADR) proceedings. Besides, the KLRCA offers hearing facilities and ancillary administrative services to tribunals operating ad hoc or under the auspices of another institution.

KLRCA also undertakes its mission of promoting and building capacity in the area of ADR. In its continuous efforts in capacity building and disseminating information on ADR, the KLRCA organizes various courses and forums on the different avenues of ADR.

The Centre is led by the Director, Datuk Professor Sundra Rajoo under the supervision of the Secretary-General of AALCO and has an advisory board chaired by the Attorney General of Malaysia and comprises renowned international arbitrators.

As it steps into its 40th year, the KLRCA is ready to transform to the Asian International Arbitration Centre (AIAC) with a focus not just on ADR but also dispute avoidance and holistic dispute management. With a firm footing in the past, AIAC is ready to expand and become a global hub for dispute resolution and dispute management.

2017 OVERVIEW

Trusted international ADR
player for the Belt and Road
Initiative in the region

932 cases
recorded in 2017;
Staggering increase in
ADR cases

50 MOUs with
leading global
institutions

2,069 panellists members
from **76** countries

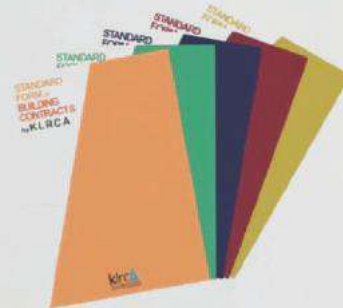
The **1st** KLRCA-ICC
Vis Pre-Moot



Launch of the revised
KLRCA Arbitration
Rules 2017



Launch of the revised
Syariah-compliant
i-Arbitration Rules 2017



Launch of KLRCA's Standard
Form Contracts:
1st arbitral institution in
the world to launch its own
suite of building contracts



Showcase event of the year:
65 local and international
speakers and **200** delegates
from all over the world



KLRCA as the independent
authority to resolve
disputes at the 2017 Kuala
Lumpur SEA Games



Over **80** capacity
building and knowledge
sharing ADR events

OUR PEOPLE

KLRCA's success could not be imagined without our people, it is them who make us who we are, a global leader in dispute resolution.

Led by the Director, Datuk Professor Sundra Rajoo, our people are a tight-knit community of smart and driven professionals with a passion for alternative dispute resolution.

As an international institution, our team is diverse and constantly expanding. We come from:

	Malaysia
	Australia
	Belgium
	Benin
	China
	India
	Greece
	Indonesia
	Mexico
	Poland
	Russia
	Spain
	Turkey

GOVERNANCE

- KLRCA Advisory Board
- Minister in the Prime Minister's Department
- AALCO Secretary-General
- KLRCA Director

KLRC ADVISORY BOARD



YANG BERBAHAGIA TAN SRI DATO' SRI HAJI MOHAMED APANDI BIN HAJI ALI

Attorney General of Malaysia &
KLRCA Advisory Board Chairman

Tan Sri Dato' Mohamed Apandi Ali, the ninth attorney-general of Malaysia is a former Federal Court Judge. Apandi read law at the University of London, with other government scholars and graduated in 1972.

He ran a private practice from 1982 until 2003 before entering the judicial service. He became a High Court Judge in 2007, a Court of Appeal Judge in 2010 and on 30th September 2013, he was elevated to the Federal Court.

YBHG TAN SRI DATO' CECIL ABRAHAM

Founding Partner, Cecil Abraham & Partners



MR VINAYAK P. PRADHAN

Consultant of SKRINE, and Former President of the Chartered Institute of Arbitrators, UK



PROFESSOR PHILIP YANG

Honorary Chairman of the Hong Kong International Arbitration Centre



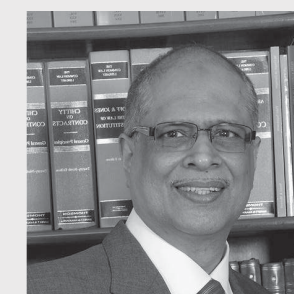
PROFESSOR ROBERT VOLTERRA

Partner and Principal of Messrs Volterra Fietta, UK



MR SUMEET KACHWAHA

Partner, Messrs Kachwaha & Partners, India





YB DATO' SRI AZALINA BINTI OTHMAN SAID

Minister in the
Prime Minister's Department

Azalina Othman Said is a Minister in the Prime Minister's Department in charge of Legal Affairs. She has been an elected Member of Parliament for P157 Pengerang constituency in Johor since 2004. She was Malaysia's Minister for Tourism from 2008 to 2009 and the Minister for Youth and Sports from 2004 to 2008.

Before entering into politics, Azalina was a practicing lawyer and a host of various television talk shows, mainly discussing political, economic and social issues.

Azalina holds a Master of Laws (LLM) from London School of Economics and Political Science, United Kingdom.



H.E. PROFESSOR DR. KENNEDY GASTORN

AALCO Secretary-General

Prof. Kennedy Gastorn, of United Republic of Tanzania is the sixth Secretary-General of the Asian-African Legal Consultative Organisation (AALCO). He took office on 15th August 2016. He was elected for a four-year term at the Fifty-fifth Annual Session held in New Delhi (HQ), India.

Prior to his current appointment, Prof. Gastorn was the Director of International Affairs of the University of Dar es Salaam, Tanzania and the immediate past Head of the Department of Public Law, University of Dar es Salaam. He was also a member of the National Environmental Advisory Committee in the Vice President's Office, United Republic of Tanzania.

He has been involved with the Government of Tanzania as a Consultant on various issues such as Drafting Regulations and Guidelines for the purposes of giving effect to the provisions of the Environmental Management Act 2004 of Tanzania in 2012 (Permanent Secretary, Vice President's Office, United Republic of Tanzania), and other national and international institutions as a Consultant on issues such as Drafting a Scalable Model on Mediating and Arranging of German-African University Partnerships. KLRCA was the first AALCO centre to be set up as a result of a Host Agreement between AALCO and the Government of Malaysia.



DIRECTOR OF KLRCA

Datuk Professor Sundra Rajoo

Datuk Professor Sundra Rajoo, who hails from Penang in Malaysia, started his career as a professional Architect and Registered Town Planner, became an Advocate & Solicitor of the High Court of Malaya and then a Chartered Arbitrator.

The Malaysian Bank Negara scholar attained his first degree in Housing, Building and Planning from Malaysia; then two degrees in Architecture and Town Planning from Australia; and a law degree from the UK. Here he proceeded to obtain a Masters in Construction Law and Arbitration (with merit), where he won of the Annual Prize from the Chartered Institute of Arbitrators in Leeds; and a Master in Philosophy in Law, which he completed as a Chevening Award holder at Manchester University.

His career trail charts a series of executive posts such as Founding President of Society of Construction Law in Malaysia; Deputy-President of the Malaysian Institute of Arbitrators; Honorary Treasurer, Honorary Secretary, Vice-President and Chairman of the Chartered Institute of Arbitrators; President of the CI Arb, UK (2016) and President of the Asia Pacific Regional Arbitration Grouping (APRAG).

His accomplishments led him to being a Pupil Master for Chartered Arbitrators; and fellow of institutions around the world for surveyors, arbitrators and Engineers in both professional and Chartered levels variously in Malaysia, India, Singapore and the UK. He was also on the Disciplinary Board's Investigating Tribunal Panel and Disciplinary Committee Panel for the legal profession. In his capacity as an architect, he was a Council Member of the Malaysian boards of architects.

As a Chartered Arbitrator, Datuk Sundra was one of then 291 persons in the world to attain that qualification at the time in 1999 and the first Malaysian to be admitted as a member of the Academy of Experts in England. He has been listed and appointed in a range of capacities as chairman, co-arbitrator and sole arbitrator on many panels of arbitral institutions across the continents, including the High Courts and the Olympic Council in Malaysia. Over the years, he

has sat in over 200 international and domestic arbitration proceedings on matters concerning construction and engineering contracts, oil and gas, professional consultancy, sale and purchase, insurance contracts, palm oil, commercial contracts and commercial joint-venture agreements.

The academician in Datuk Sundra gave him the opportunity to teach, lecture, and be invited as examiner and reviewer in the various facets of Arbitration Law in many universities and institutes in Malaysia, Indonesia and the UK. He is presently an adjunct Professor at the Law Faculty of University of Malaya, Visiting Professor at the Faculty of Built Environment, University of Technology Malaysia and visiting professor at the Law Faculty, National University of Malaysia

His deep understanding and extensive experience in the arbitral field gives him the authoritative voice as a prolific writer and a versatile author of this specialist subject. Datuk Professor Sundra Rajoo has authored, co-authored and edited several books on arbitration, contract and construction law, including, A Practical Guide to Statutory Adjudication in Malaysia, 2017; Law, Practice and Procedure of Arbitration, 2nd Edition, 2016, Lexis Nexis; Arbitration in Malaysia: A Practical Guide, 2016, Sweet & Maxwell; Construction Law in Malaysia, 2012, Sweet & Maxwell; The Malaysian Arbitration Act 2005 (Amended 2011) – An Annotation, 2013, Lexis Nexis; The PAM 2006 Form, 2010, Lexis Nexis; The Arbitration Act 2005 – UNCITRAL Model Law as Applied in Malaysia, 2007, Sweet & Maxwell; The Malaysian Standard Form of Building Contract (The PAM 1998 Form), 1999, Malayan Law Journal. He also wrote the chapter on Annulment of Investment Arbitration Awards, The Investment Treaty Arbitration Review, 2017 edited by Barton Legum, Law Business Research.

He was conferred the Panglima Jasa Negara which carries the title “Datuk” by his Majesty the Malaysian King on the occasion of his Majesty’s birthday on June 2nd, 2012. In July 2015, he was conferred an Honorary Doctorate in Laws from the Leeds Beckett University in England.

Datuk Sundra joined KLRCA at a time when the Centre had lost its shine. It had come to a plateau in growth and perceived as staid and archaic. Datuk’s arbitration background and deep understanding of the industry was exactly what the Centre needed. With vibrant energy, he worked to revitalise the Centre with a fresh outlook and proceeded to consolidate and boost the Centre. He rebranded it and spearheaded a series of brand new initiatives. He promoted both image as well as case in-flow for the Centre in its position at the pinnacle of the international ADR arena. Datuk Sundra also played a pivotal role in the drafting and publication of KLRCA’s Standard Form of Building Contracts in 2017 as Chairman of the Expert Advisory Committee. Datuk Professor Sundra Rajoo created history at the end of 2017 by becoming the first Malaysian to be appointed into the Independent Ethics Committee of the FIFA Council where he continues to champion the awareness of dispute resolution within the sporting arena. He capped off the year with the distinction of having been appointed as the Chairman of the Asian Dispute Name Dispute Resolution Centre (ADNDRC).

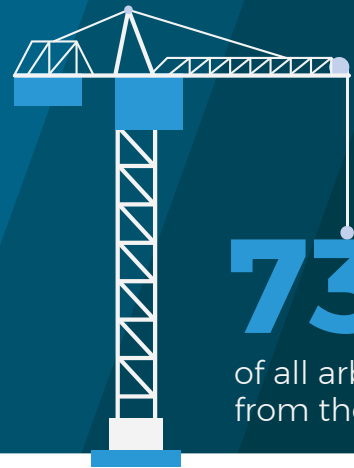
A GLIMPSE INTO 2017

- Multi-Service Global Hub For ADR
- Think Tank And ADR Pioneer
- Innovator
- Recognised Leader In The Field

MULTI-SERVICE GLOBAL HUB FOR ADR



CASE STATS



73%

of all arbitration cases are disputes from the **construction sector**.

14% international and **86%** domestic arbitration matters registered.

Increase of **100%** in international arbitration cases registered compared to 2016.

AREA OF DISPUTES

- Agency/ Dealerships/ Distributions/ Franchising
- Aviations & Airports
- Banking/ Financial Instruments
- Company (Share & Equities/ Joint Venture/ Partnership/ M&A)
- Concession Agreement
- Construction/ Engineering/ Infrastructure/ Architecture & Design/ Quantity Surveying
- Employment/ Industrial Relations
- Energy/ Mining/ Oil & Gas/ Power/ Natural Resources
- Information Technology/ Telecommunications
- Intellectual Property/ Trademarks/ Copyright/ Patent
- Insurances/ Re-Insurances
- Investment/ Commodities/ Treaty
- Maritime (Admiralty/ Shipping/ Charter Party/ Vessels/ Bill of Lading/ Shipbuilding)
- Media & Broadcast/ Advertisement/ Arts/ Entertainments
- Real Estate (Land/ Properties/ Tenancy/ Conveyancing)
- Services/ Supply of Goods/ Sales & Purchases/ Trading & Marketing
- Sports

Total of

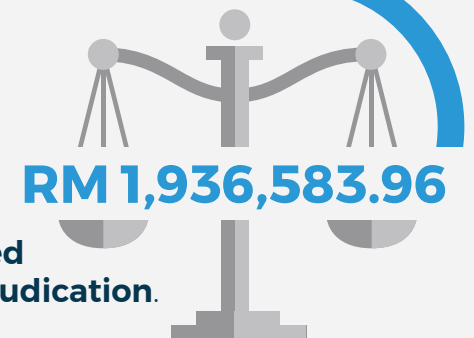
RM 1,376,911,184.43

disputed **claimed** amount for **adjudication**.



87%

of ADR cases received were registered compared to **78%** in 2016.



RM 1,936,583.96

in **average claimed** per matter for **adjudication**.

Increase of **60%** in adjudication cases registered compared to 2016.

Total of

702

appointments carried out by the KLRCA for all disputes.

932

Total Cases

104

Arbitration, Domain Name Dispute Resolution, and Mediation

90

Adjudication

30

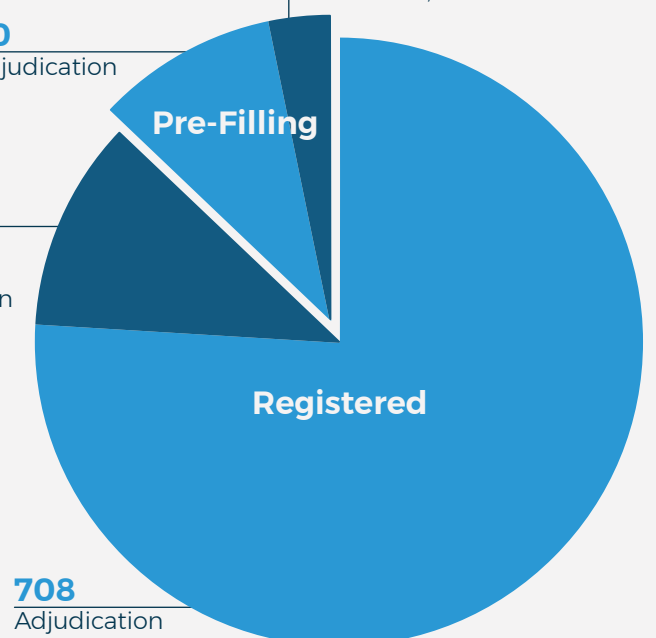
Arbitration, Domain Name Dispute Resolution, and Mediation

Pre-Filing

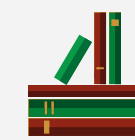
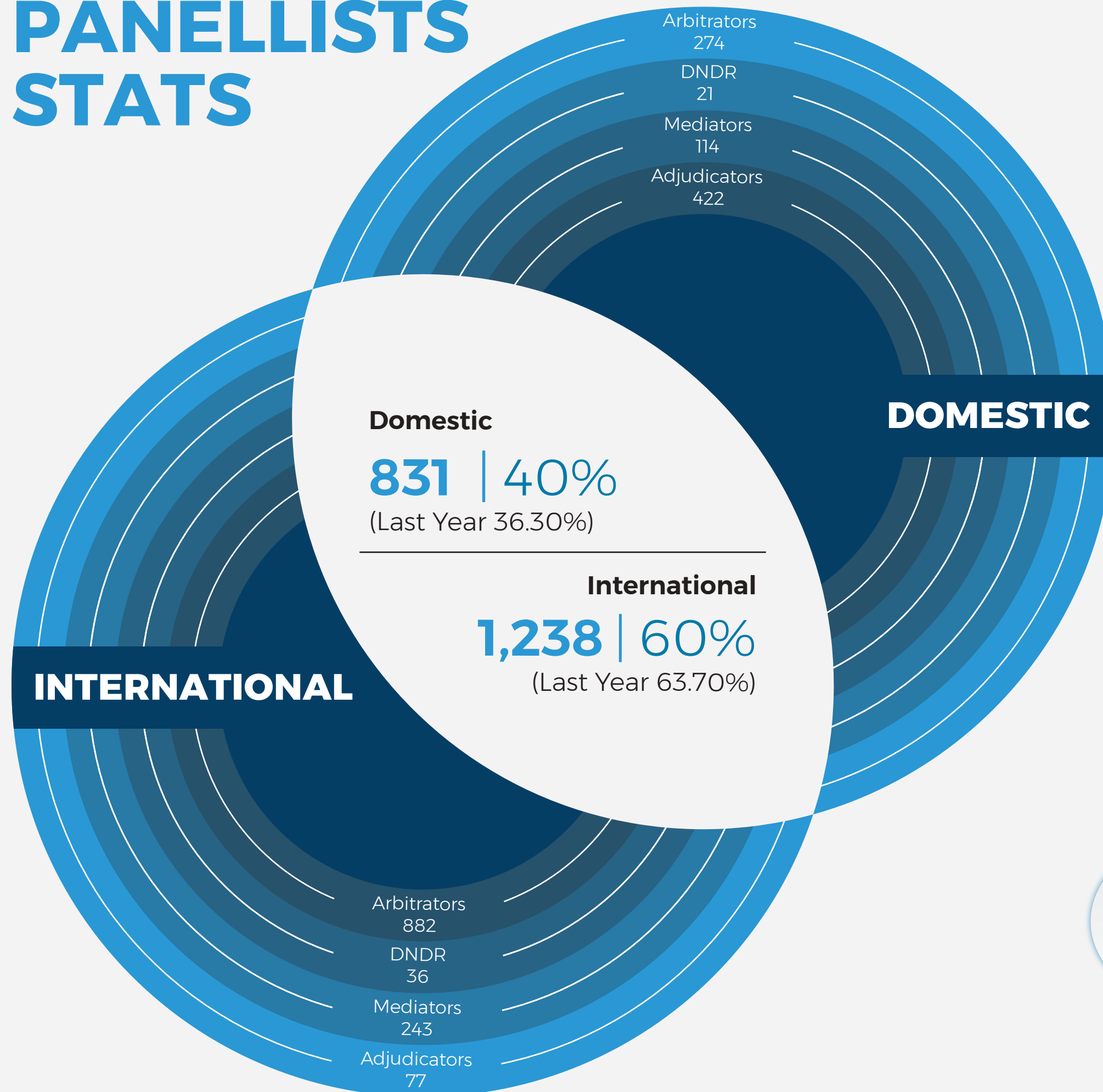
Registered

708

Adjudication



PANELLISTS STATS



433

panellists are specialised in **Company Law** and related sectors.



492

panellists are specialised in **Energy** and related sectors.

752



panellists are specialised in **Construction** and related sectors.

39%

of panellists speak **more than one** language.

63%

of **DNDR** panellists are **international** panellists.

68%

of mediators are **international** mediators.

76%

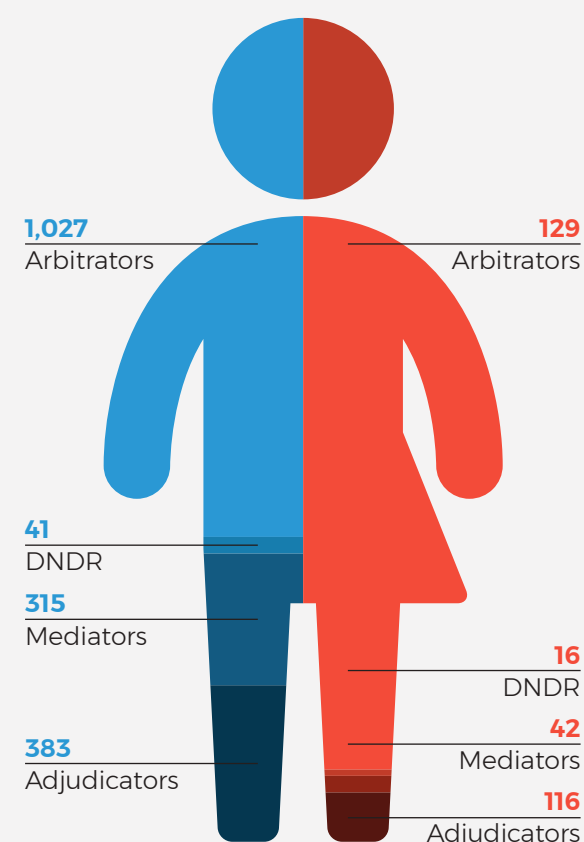
of arbitrators are **domestic** arbitrators.

85%

of adjudicators are **domestic** adjudicators.



DIVERSITY OF PANELLISTS



Total of
2069
panellists



Specialisations

- Administrative Law/Public Law
- Agency/Dealerships/Distributions/Franchising
- Automotive/Mechanical
- Aviations & Airports
- Banking/Financial Instruments
- Company (Shares & Equities/Joint Venture/Partnership/M&A)
- Concession Agreement
- Construction/ Engineering/Infrastructure/Architecture & Design/Quantity Surveying
- Defamation (Libel/Slander)
- Employment/Industrial Relations
- Energy/ Mining/Oil & Gas/Power/Natural Resources
- Family/Probate & Wills/Matrimonial
- Health & Safety/Pharmaceutical/Biotechnology
- Information Technology/Telecommunications
- Insurances/Reinsurances
- Intellectual Property/Trademarks/Copyright/Patent
- Investment/Commodities/Treaty
- Maritime (Admiralty/Shipping/Charter Party/Vessels/Bill Of Lading/Shipbuilding)
- Media & Broadcast/Advertisements/Arts/Entertainments
- Personal Injuries/Negligence
- Real Estate (Land/Properties/Tenancy/Conveyancing)
- Sciences & Technology/Geology/Geophysics/Agricultural
- Services/Supply Of Goods/Sales & Purchases/Trading & Marketing
- Sports
- Torts
- Trust/ Anti-Trust



COST AND TIME EFFICIENCY

INTRODUCTION

This Cost and Duration Analysis is conducted for cases administered under the KLRCA Rules 2013 (the 2013 Rules). The Analysis takes into account all cases registered and concluded with KLRCA and related data from 1st October 2013 up to 15th December 2017 (the Analysis period).




THE 2013 RULES

One of the salient features of the 2013 Rules is pursuant to Rule 12(2), where unless otherwise agreed by the parties and the arbitral tribunal, the fees of the arbitral tribunal shall be fixed by the Director of the KLRCA in accordance with the Schedule of Fees. KLRCA's Schedule of Fees caters separately for international and domestic arbitrations. In ensuring timeliness, Rule 11(1) stipulates that the arbitral tribunal shall render its final award within a period limited to 3 months. The time limit stipulated begins from the date of the closing of final submissions (written or oral).

METHODOLOGY

Cases taken into account for the purposes of this Analysis are cases administered by the KLRCA, and concluded under the 2013 Rules during the Analysis period.




Duration - is recorded as from the date of appointment of Tribunal till the date of final conclusion, and excludes delays on the part of parties e.g. extensions and suspensions of proceedings by party agreement, late payment, and extenuating circumstances like change of solicitors and complex interim applications made by parties.

AVERAGE DURATION		
TYPE OF PANEL	DOMESTIC	INTERNATIONAL
 Sole Arbitrator	11.8 months	10.6 months
 3-Member Panel	8 months	10.5 months
 Fast Track Rules	3.5 months	5 months

ARB




TR

FEES

TYPE OF PANEL	DOMESTIC	INTERNATIONAL
 Sole Arbitrator	USD 17,224 / RM 70,429	USD 36,602 / RMB 241,862
 3-Member Panel	USD 19,332 / RM 790,530	USD 103,534 / RMB 684,142
 Fast Track Rules	USD 20,925 / RMB 138,264	




ADMIN

FEES

TYPE OF PANEL	DOMESTIC	INTERNATIONAL
 Sole Arbitrator	USD 8,715 / RM 35,632	USD 8,291 / RMB 54,779
 3-Member Panel	USD 4,582 / RM 18,732	USD 12,095 / RMB 79,916
 Fast Track Rules	USD 5,469 / RMB 36,132	




TOTAL

FEES

TYPE OF PANEL	DOMESTIC	INTERNATIONAL
 Sole Arbitrator	USD 25,939 / RM 106,060	USD 44,893 / RMB 296,648
 3-Member Panel	USD 23,913 / RM 97,780	USD 115,629 / RMB 764,058
 Fast Track Rules	USD 26,393 / RMB 174,402	

CLAIMED

AMOUNT

 Lowest Amount Claimed	USD 128,025 / RM 523,493	USD 105,410 / RMB 431,017
 Average Amount Claimed	USD 13,799,229 / RM 56,425,047	USD 5,270,689 / RMB 21,551,847
 Highest Amount Claimed	USD 236,723,004 / RM 967,960,366	USD 15,200,000 / RM 62,152,800

RM – Ringgit Malaysia

USD – US Dollars

RMB – Renminbi

In comparison, KLRCA emerges as one of the most effective in terms of cost and duration among all other arbitral institutions given the average claim amount. Another factor that cannot be overlooked is KLRCA's **geographic advantage** of Malaysia's modest cost of living as an added advantage when comparing the cost effectiveness of this jurisdiction.

KLRC A RULES 2017

Though already in force, this Analysis excludes cases administered under the newly introduced 2017 Rules. As the 2017 Rules only came into force in the 2nd half of 2017, administered cases are still ongoing and cannot be considered.

The 2017 Rules aims to among others, optimise time and cost efficiency of arbitration proceedings. Here are some of the new and improved provisions in the 2017 Rules that were enacted to further enhance efficiency.

So, how exactly do the Rules 2017 and other improvements introduced last year make KLRC A one of the most cost and time efficient arbitral institutions in the world?

Commencement of Arbitration: Rule 2

Q. How would a party know when arbitration was commenced?

A. In 2017, KLRC A revised its Rule 2, which now requires KLRC A to notify the parties on the commencement of arbitration. The date of commencement is the date when the Director receives the “commencement request” and all accompanying documents.

Joinder of Parties (Rule 9) & Consolidation of Proceedings and Concurrent Hearings (Rule 10)

Q. What if a party has a claim against multiple parties and/or under multiple contracts, would such party have to commence separate proceedings?

A. No, last year KLRC A had supplemented its Rules with Rule 9 and Rule 10, that deal with joinder of parties, consolidation of proceedings and concurrent hearings respectively. To the extent the facts of the case permit, the Tribunal and/or the Director may decide to join the party to the arbitration pursuant to Rule 9 or consolidate the proceedings pursuant to Rule 10.

Costs (Rule 13 & Schedule 1)

Q. Can a party predict its arbitration costs even before the date of commencement?

A. Yes, the salient point of the Rules 2017 is predictability of costs. The adoption of capped ad valorem fee schedule makes costs calculation ever more transparent and user-oriented.

Deposits (Rule 14)

Q. How a party facing an exorbitant and frivolous counterclaim is protected, in terms of costs, under the Rules 2017?

A. According to Rule 14, in the event of a counterclaim the Director has the discretion to determine the proportion of deposits required to be paid by the parties.

Mediation to Arbitration (Rule 15)

Q. Mediation proceedings under the KLRC A Mediation Rules did not result in a settlement agreement, are the mediation costs deemed to be wasted?

A. No. If the parties failed to reach a settlement agreement and referred their dispute to arbitration under the Rules 2017, half of the administrative fees paid to KLRC A for the mediation shall be credited towards KLRC A’s administrative fees for the arbitration.



Emergency Arbitrator (Schedule 2, Section 5 & Schedule 3)

Q. What if a party seeks an emergency relief?

A. A party seeking an emergency relief can request the Director to have an emergency arbitrator appointed. According to the Rules 2017, the award should be rendered within no more than 17 days from the date when the party filed the request.

KLRC A’s Fast Track Rules

Q. How KLRC A addressed the needs and concerns of industries historically known for their demand of time and cost-efficient dispute resolution mechanisms?

A. In 2017, KLRC A introduced its Fast-Track Rules, which not only provide for completion of arbitration within a maximum of 160 days, but also fixing the arbitration costs to the minimum.

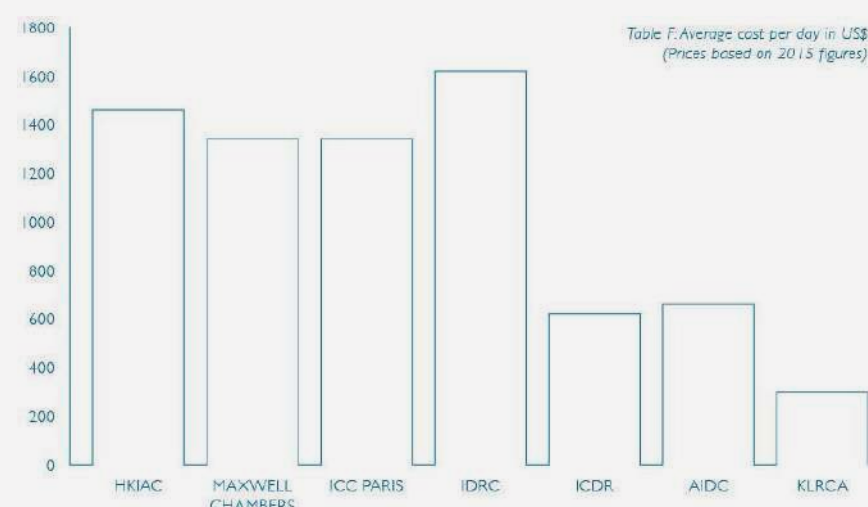
OUR STATE OF THE ART FACILITIES



We have had over 3,000 bookings of our facilities in the past two years. Bangunan Sulaiman was gazetted as a heritage site in 1983, located conveniently close to the railway station and a stone throw's away from the Central Station, Kuala Lumpur's transportation hub.

Coupled with cutting edge features and facilities, KLRCA remains one of the most affordable options for parties as it offers competitive rates as a venue for hearings in the region and beyond. Parties can also benefit from any special arrangements or individualised services they may require for their hearings, upon request.

Cheapest facilities amongst all arbitration institutions as surveyed by GAR:



Source: <https://globalarbitrationreview.com/benchmarking/guide-to-regional-arbitration- volume-6- 2018/1150108/survey-results>

Extra Large Hearing Rooms with Court Recording & Transcription System (CRT)



2 Extra Large Hearing Rooms for up to 60 pax

World-class Hearing Rooms



3 Large Hearing Rooms for up to 22 pax (including one Large Hearing Room with CRT)

10 Medium Hearing Rooms for up to 14 pax (including one Medium Hearing Room with CRT)



12 Breakout Rooms

6 Small Hearing Rooms for up to 10 pax

2 Discussion Rooms

Auditorium for up to 182 pax with LED Screen (Highest seating capacity recorded: 230 pax)



Pre-function Room

Arbitrators' Lounge with Private Rooms



One-stop Business Centre

2 Seminar Rooms with LED Screens (Classroom seating: up to 60 pax; Theatre seating: up to 150 pax)



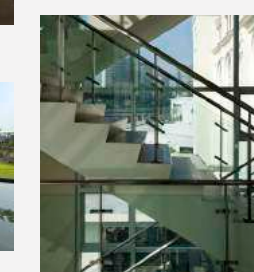
Rooftop Garden Pavilion



Private Dining Area



Outdoor Dining Area



Ultra-modern Video Conferencing Equipment

Specialised Alternative Dispute Resolution (ADR) and Construction Law Library (open for public use)



Covered and Outdoor Carpark

STRATEGIC PARTNERSHIPS



50 partnership agreements with
13 new partners added in year 2017.

THINK TANK AND ADR PIONEER



KLRC A EVENTS AND CAPACITY BUILDING



7 INTERNATIONAL CONFERENCES

KLRC A has held international conferences on various ADR aspects which have shaped and enhanced its global status and presence. KLRC A continues to make good progress on its path to innovate and re-shape the ADR landscape. The past year has given us great pleasure to have outstanding contribution from exceptional ADR minds.



1. Kuala Lumpur International ADR Week (KLIW) 2017
2. KLRC A Belt & Road Conference 2017 - Cross Border Investments and Its Legal Consequences: ADR in Belt and Road
3. 2nd Maritime Law Conference - Currents of Change: Meeting Challenges
4. 3rd IPBA Asia-Pac Arbitration Day 2017
5. Belt and Road: Legal Aspect of Doing Business in China
6. Avoiding and Resolving Construction Disputes (KLRC A-MI Arb-CIDB)
7. Bills of Lading – Problems and Solutions





18 TOPICS: TALK SERIES

KLRCa has held a number of successful talks from its Talk Series whose objective is to keep participants on top of the latest development in the legal environment. The Talk Series provides an avenue for the exchange of ideas, and enables the legal community to enhance their skills in addition to networking with peers.

1. How Do the Malaysian and Chinese Legal Professionals Benefit from the Belt and Road Initiative?
2. Managing Domain Name Disputes in a Transforming Cyberspace [KLRCa Talk Series]
3. Infrastructure Disputes: Arbitration in Practice
4. Cyber Space, Cyber Security, Liability and ADR
5. Dispute Boards, Conflict Avoidance Panels and Hybrid Dispute Resolution Processes: Upstarts or the Mainstreams of the Future?
6. Financing Your Dispute: The Use of Third Party Funding (KLRCa & HKIAC)
7. Counterclaims in Investor-State Arbitration: Lessons Learned and a Look Ahead
8. The Anatomy of a Case: A Study of a Clinical Negligence Action
9. Chinese State-Owned Enterprises - Privileges or Immunities?
10. Culture in International Arbitration: A Sino-European Comparison
11. Multi-tiered Dispute Resolution Clauses
12. Arbitration: Every angle covered

13. Keeping Financial Experts Objective in Arbitral Proceedings
14. KLRCa Evening Talk Series: Construction Arbitration Two Ways: Practical and Strategic Consideration for Managing Construction-related Contract and Treaty Arbitration
15. Conflict, Claims and Construction Disputes: Adjudication Leading the Way
16. Arbitration in Asia: What Does the Future Hold?
17. Practical Issues Affecting Adjudicators: What do you do? (KLRCa & MSA)
18. Access to Justice in Investment Arbitration



11 YPG EVENTS

The KLRCa YPG worked towards its mission of promoting dispute resolution within the region and beyond.

Specifically, the Centre is committed to the development of young practitioners and students through various engagement initiatives. The YPG KLRCa conducted talks, workshops and competitions to address trending topics in the field, and communicate its ideas to the younger audience.



1. Incorporation of Arbitration Clauses into Bills of Lading (YPG Evening Talk)
2. Study in the US: Why and How?
3. Screening of The Quiet Triumph: How Arbitration Changed the World
4. Maritime Law & Arbitration: A Young Lawyer's Perspective
5. KLRCa YPG First Essay Competition
6. YSIAC Essay Competition
7. YPG KLRCa - YSIAC Advocacy Workshop
8. KLRCa YPG Workshop on Essay Writing, International Islamic University Malaysia, October, Kuala Lumpur
9. KLRCa YPG Workshop on Essay Writing, University of Malaya, October, Kuala Lumpur
10. KLRCa YPG meeting with Chinese lawyers on OBOR, August, Kuala Lumpur
11. First Annual All-Committees Meeting (KLRCa YPG), June, Kuala Lumpur



6 STANDARD FORM CONTRACTS EVENTS

1. Official Launch of the Standard Form of Building Contracts by KLRCA



2. Road show 1.0: Standard Form of Building Contracts by KLRCA, Penang



6. Road show 2.0: Understanding and Using the Standard Form of Building Contracts by KLRCA



3. Road show 1.0: Standard Form of Building Contracts by KLRCA, Johor



5. Road show 1.0: Standard Form of Building Contracts by KLRCA, Sarawak



4. Road show 1.0: Standard Form of Building Contracts by KLRCA, Sabah

2 KLRCA ARBITRATION PROGRAMMES

Capacity building and knowledge sharing continues to be a key driving force for the Centre. As part of its vision to cultivate the industry's talents, KLRCA held several Arbitration and Adjudication training programmes to nurture budding Adjudicators and Arbitrators whom, upon successful completion, may join the KLRCA as panellists.



1. KLRCA Certificate Programme in Sports Arbitration
2. CI Arb 2017 Diploma in International Commercial Arbitration- KLRCA and the Chartered Institute of Arbitrators (CI Arb) Malaysia Branch jointly organised the Diploma in International Commercial Arbitration 2017 course. The course which was held from 4 – 12 February 2017 was attended by more than 30 participants from Malaysia and many parts of the world with a faculty panel made up of distinguished and renowned international arbitrators.



4 ADJUDICATION PROGRAMMES

KLRCA continued with its efforts to raise awareness on CIPAA as well as to train future adjudicators to be part of the KLRCA Panel of Adjudicators through the KLRCA Certificate in Adjudication Programme. CIPAA 2012 was officially enforced on 15 April 2014. Two certification training programmes were held in 2017. The first half of the year also saw the Centre successfully organise the CIPAA conference that led to a sold-out auditorium. The year closes with CIPAA Refresher Course, touching on recent legal developments in the industry.

1. KLRCA Certificate in Adjudication - Kuala Lumpur, 5-9 May 2017
2. KLRCA Certificate in Adjudication - Kuala Lumpur, 18-22 November 2017
3. CIPAA Conference: Breaking Barriers - 17 May 2017, Kuala Lumpur
4. CIPAA Refresher Course



54 OTHER EVENTS

1. Workshops on Handling Delay & Prolongation Cost Claims by The Society of Construction Law Malaysia (SCL) [Part 1]
2. Workshops on Handling Delay & Prolongation Cost Claims by The Society of Construction Law Malaysia (SCL) [Part 2]
3. SCL Construction Law Review 2017 & Launch of SCL Delay and Disruption Protocol (Malaysia Supplement)
4. Construction Law Conference - Paving Progress in Construction Law
5. 6th Annual International Conference - INBA's 68th Constitution Day
6. 5th International Arbitration Conference (Australian Centre for International Arbitration (ACICA), the Business Law Section of the Law Council of Australia (BLS) and the Chartered Institute of Arbitrators Australia (CIArb))
7. Seoul Academy for International Arbitration 2017
8. IBA APAG International Arbitration Training Day: Introduction of IBA Soft Laws
9. MIArb 4th Annual Law Review & Conference
10. SIAC Academy - Time and Cost Savers at SIAC: Emergency Arbitration, Expedited Procedure and Early Dismissal
11. Symposium on Dispute Resolution in Islamic Finance (Dispute Resolution in Islamic Finance: Litigation or Arbitration?)
12. Dispute Board International Conference and Workshops
13. The 5th FDI Moot Asia-Pacific Regional Rounds
14. Developments in Arbitration Law & Practice in Malaysia and Breaking Down the Belt Road Initiative: What Lies Ahead for ADR
15. 2017 Summit on Commercial Dispute Resolution in China
16. Global Launch of the Arbitrator Intelligence Questionnaire
17. 2017 Course on International Arbitration
18. Energy Arbitration 2017 Conference
19. 3rd Annual Symposium for Arbitrators and Mediators
20. Art of Cross-Examination
21. The Jonathan Yoon MIArb Debate Series [Inaugural Debate]
22. Presentation about the First ICC-KLRCA Pre-Moot, January, Universiti Teknologi Mara, Shah Alam
23. Meeting with Rules Committee – Order 69(A), February, Kuala Lumpur
24. Shanghai International Arbitration Forum, March, Shanghai
25. International Arbitration in the Spotlight: from Tokyo to New York, March, Moscow
26. Meeting with the Executive Director of the International Mediation Institute, March, Moscow
27. Skrine Seminar on Investment Treaty Arbitration, March, Kuala Lumpur
28. Willem C. Vis (East) Moot, March, Hong Kong
29. The 12th Annual Generations in Arbitration Conference, March, Hong Kong
30. ICC/HK45/AFIA Symposium, March, Hong Kong
31. HK45 Meeting, March, Hong Kong
32. 6th NAMCO Moots, March, Kuala Lumpur
33. Belt and Road Summit, April, Hong Kong
34. Conference for the Russian speaking ADR practitioners, April, Hong Kong
35. Annual Conference for Women in Construction Industry (WIBM), April, Kuala Lumpur

36. XII Congreso Internacional del CEA, June, Madrid
37. OBOR and Presentation on ADR in Asia at Garrigues, June, Spain
38. LawAsia Moot, July, Kuala Lumpur
39. Meeting of Advisory Committee (Standard Form of Building Contracts), July, Kuala Lumpur
40. LATAM Business Day, July, Kuala Lumpur
41. International Conference on Dispute Resolution- Modern Trends in Effective Dispute Resolution, August, Kuala Lumpur
42. Reception of OBOR and ADR in Asia (“Recepción del OBOR y MASC en Asia”), August, Mexico City
43. International Private Law in Asia: Close up to the next challenges and to the achieved development (“Derecho Internacional Privado en Asia: Acercamiento a los retos por superar y al desarrollo alcanzado”), August, Mexico City
44. ICC Conference in Jamaica “Boosting the use of Arbitration in the Caribbean”, August, Kingston
45. Second CARTAL Conference on International Arbitration, September, Jodhpur (India)
46. Training session for the team of the Universiti Teknologi Mara (Finals of the Foreign Direct Investment Moot in Boston), September, Kuala Lumpur
47. Latin Asia Business Forum, September, Singapore
48. Official Launch of the UN International Day of Non-Violence, October, Kuala Lumpur
49. KLRCA presentation to Guangdong Lawyers Association, October, Kuala Lumpur
50. International Dispute Resolution Masterclass, October, Beijing
51. KIDRC International Conference, November, Seoul
52. The Future of Law, Domain Name Disputes – Lex Tech Conference 2017, November, Cyberjaya
53. CIArb YMG Annual Conference & Reception, November, Kuala Lumpur
54. YSIAC Essay Competition





KLRCA'S MOST AMBITIOUS EVENT OF THE YEAR

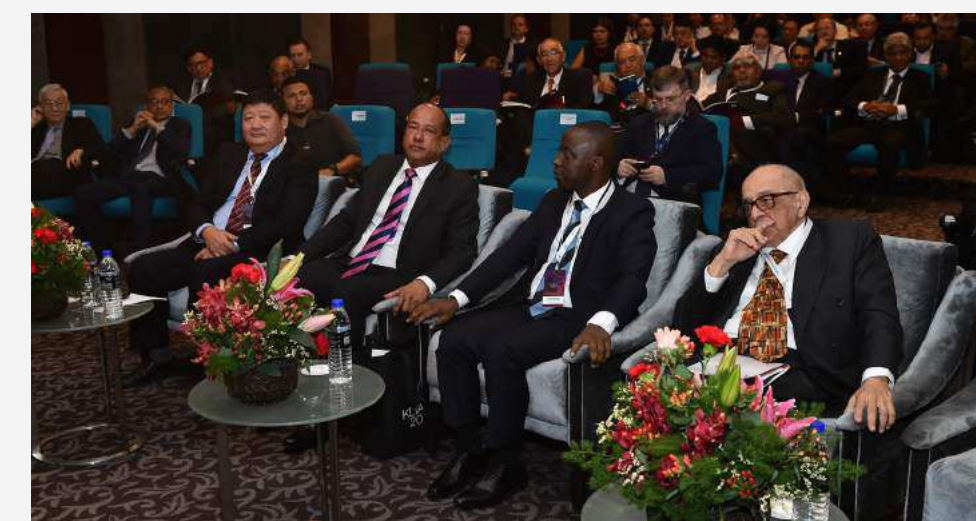


Kuala Lumpur International ADR Week (KLIAW) 2017, which was held from 15 to 17 May 2017, was an alternative dispute resolution (ADR) event that congregated members from the industry over the course of three purposeful days. It included the inauguration of the KLRCA Arbitration Rules 2017, various conferences covering heated areas such as 'Breaking down the Belt and Road: What lies ahead for ADR', 'Reconciling Arbitral Regimes along the Silk Route', 'Balancing the Act: The New KLRCA Arbitration Rules 2017', 'Mock Adjudication', and twelve plenary sessions which led to the annual Construction Industry Payment and Adjudication Act (CIPAA) Conference on the final day.

65 highly-esteemed speakers from around the globe who are experts in their respective fields imparted their valuable knowledge and insights on current legal issues from the local and international front.

In attendance were The Honourable Azalina Othman Said (Minister in the Prime Minister's Department), His Excellency Professor Dr. Kennedy Gastorn (Secretary General of the Asian-African Legal Consultative Organisation (AALCO)), Mr Fali S Nariman (Indian Constitutional jurist) and Li Yanbing (Vice Chairman of CALCC, Deputy Director of Hainan Arbitration Commission).

More than two hundred delegates from across the world converged in Kuala Lumpur to participate in a series of discussions covering current issues and challenges faced throughout the international ADR landscape, and to chart out workable formulas for a truly effective, impartial and sustainable international ADR regime.





NURTURING THE FUTURE LEADERS OF ADR

YOUNG PRACTITIONERS GROUP

The year 2017 commemorated the launch of the Young Practitioners Group (YPG) KLRCA. The launch ceremony took place on 17 March 2017 and was presided over by the Director of KLRCA, Datuk Professor Sundra Rajoo.

The launch of the KLRCA YPG was the next milestone in the KLRCA's strategy aimed at closing the gap between young and seasoned practitioners. Alongside this mission, the KLRCA YPG intends to promote dispute resolution in the region and beyond.

With the assistance and know-how of the KLRCA, the YPG KLRCA will be able to address the hot topics in the field of alternative dispute resolution, and communicate its ideas on a variety of dispute resolution methods (arbitration, adjudication, mediation, etc.).

YPG KLRCA is open to anyone interested in the ADR industry and aged under 40 years old. Membership is free, and has many advantages – amongst which are free access and discounts to KLRCA events, invitations to the various organised seminars, access to current legal updates in Malaysia and across the globe, opportunities to share ideas and a chance to exchange experiences.

- 716 members from 19 countries, including the United Kingdom, the United States of America, Australia, Russia, Switzerland, Singapore and Hong Kong.
- 30 events held under umbrella of YPG in 2017, attended by more than 2000 participants.
- More than 500 students and young practitioners participated in the 1st YPG Essay Competition, a one of its kind event in the region.
- 15 ADR and career workshops held at Malaysia leading universities and KLRCA.
- 468 universities received ADR related materials from KLRCA.

2 UNIVERSITY ENGAGEMENTS

1. Conflict, Claims and Construction Disputes: Adjudication Leading the Way.
2. Arbitration in Asia: What Does the Future Hold?

3 MOOTS SUPPORTED BY KLRCA

1. NAMCO 2017
2. 12th LawAsia International Moot Competition
3. ALSA International Moot Court Competition 2017

KLIRCA AND THE “BELT ROAD” INITIATIVE

In 2013, China's President Xi Jinping announced the launch of the Belt & Road initiative, a project aimed at establishing trade, investment and other cooperative relations between the countries along the old Silk Road.

**US\$
3.98b**

Non-financial direct investments by Chinese enterprises in 45 countries along the Belt and Road from January to April 2017 - going down 18.9% year on year, taking up 15.1% of the total amount over the same period of time

1,862

Contracts signed by Chinese enterprises in 61 countries along the Belt and Road

US\$31.85b

Value of the newly-signed contracts, taking up 51.5% of China's total contract value of the contracted projects over the same period of time, going up 2.3% year on year.

US\$18.95b

Reached turnover - taking up 48.1% of the total, up 5.6% year on year

1,182

KLIRCA panellists from the Belt and Road countries bringing on board expertise on 41 jurisdictions along the Belt and Road

12

KLIRCA-hosted Belt and Road related events in 2017

1,200

Event attendees from 9 countries, including



Simultaneous translation in Mandarin was available at some of the events held.

9th May 2017

The Belt & Road Arbitration Initiative Cooperation Agreement is signed by:

- KLIRCA
- CRCICA
- Beijing Arbitration Commission (BAC) / Beijing International Arbitration Center (BIAC)

The strategic alliance will foster cooperation between leading arbitral institutions and extend their reach in three of the key Belt and Road countries:



4 meetings were held with dignitaries and other stakeholders, including, China Council for the Promotion of International Trade (CCPIT) to further strengthen the present alliances in the Belt Road region resulting in the signing of 39 MoUs to date.

KLIRCA Represented at **19** Countries:

1. India
2. United Kingdom
3. France
4. Singapore
5. Korea
6. Indonesia
7. Philippines
8. New Zealand
9. Austria
10. Italy
11. Russia
12. Kenya
13. China
14. Spain
15. United States of America
16. Japan
17. Denmark
18. Egypt
19. Mexico



A total of **3,624** participants from **21** countries

- Singapore
- China
- Hong Kong
- Ghana
- Brunei
- Bangladesh
- UK
- Japan
- Australia
- India
- Maldives
- Trinidad & Tobago
- Jamaica
- Indonesia
- Kenya
- Pakistan
- Sri Lanka
- Spain
- UAE
- Saudi Arabia
- Netherlands



THE ASIAN INSTITUTE OF ADR

KLRC (soon to be AIAC) is committed to the cause of capacity building and knowledge dissemination in the ADR scene. To this end, we have taken many steps and implemented pioneering measures to facilitate education and knowledge-sharing. However, as we reach our 40th year of existence, we undertake our most ambitious initiative to date – the Asian Institute of Alternative Dispute Resolution (AIADR).

The AIADR was born of the need to have a central hub for converging ADR practices, building capacity, and providing affordable and accessible ADR education for all stakeholders of the economy. We found that most institutions today that do provide for these are either national, or regional centric – often neglecting emerging Asian and African economies, and the cultural nuances of conducting business and settling disputes in these continents.

We also found that existing institutions do not take into account the spending capacity of Asian and African professionals, both young and experienced. This not only sidelines a wider participation in ADR development, but also precludes this demographic from gaining the education, training, exposure and experience they and their economies deserve.

Today, Asia and Africa have grown into pivotal markets, given the plethora of multi and trans-national trade agreements being formulated within the regions – particularly the Belt & Road initiative which is set to connect Asia, Africa and parts of Europe through large land and sea infrastructure development. Despite the shift of commercial focus to the East, we have yet to see Asian and African economies being made the focal point of ADR capacity building – which needs to be addressed urgently, as both continents sit at the heart of all these trade agreements. An action plan is required to be put in place to cater for the many inevitable disputes that are bound to arise from these trade deals, while paying mind to the multiplicity of arbitral institutions within Asian and African sub-regions.

AIADR is being set up to address these issues and more. By drawing from the experience and knowledge of our most distinguished members, AIADR will sculpt a wide range of educational and training courses aimed at equipping practitioners and non-practitioners alike for the Asian and African ways of conducting business and resolving consequential disputes. Our programmes will take into account geopolitical and socioeconomic intricacies of these markets while being affordable in price, as we also capitalise on technology to help disseminate our programmes across the globe. We will be a continental hub for building capacity and compounding knowledge, which will eventually branch out to strategic locations across our target continents.

We aim to be all inclusive and focussed. Dedicated committees will be set up to cater to the needs of all our stakeholders –practitioners, non-practitioners, students, universities, arbitral institutions, as well as corporate stakeholders in the ADR field. We will provide a platform for our members to share information on career opportunities, while also providing career counselling for our younger members. A knowledge repository will also be compiled drawing from the thought leadership of our most experience members, so that our contributors may profile their expertise while moulding the future of our profession by allowing our younger members access to this database of ADR resources.

AIADR will also set the industry standards and benchmark of professionalism for all our members. We will implement a Code of Conduct which will bind all our members, in addition to creating a Continuous Practice Development Scheme to ensure our members stay up to date with the latest market and industry trends and developments.

We will also form relationships with policy and law makers, members of the judiciary, as well as the media for holistic convergence of trade and dispute resolution practices.

Between now and AIADR's first AGM in 2019, we will put in place the most crucial building blocks of the Institute so that AIADR will be a self-sufficient hub for global dispute resolution Excellence. In collaboration with our members, we will put in place the necessary by-laws, curate a comprehensive suite of educational and training programmes for all our stakeholders, build bridges with movers and shakers of the ADR industry, and develop our knowledge and resources database to set the convergence in motion.

We will also establish a Panel of expert ADR practitioners qualified to resolve disputes across Asia, Africa, the Caribbean and beyond so that investors in these emerging economies may look to us in seeing their investments through. We will also refine our membership mechanism and our Route to Empanelment – the highest honour bestowed only on our most qualified and experienced members.

For now, our membership is by invitation only. However, during this period, all our benefits will be made freely available and we will post continuous updates on our progress on our website and other social media platforms. We will also conduct training programmes which we aim to roll out in 2018.

Email us at thesecretariat@aiadr.org and join our mailing list for updates on AIADR's developments and activities.

KLRCA-ICC PRE-MOOT FOR THE WILLEM C. VIS INTERNATIONAL COMMERCIAL ARBITRATION MOOT



In March 2017, KLRCA held the first edition of the KLRCA-ICC Pre-Moot for the Willem C. Vis International Commercial Arbitration Moot. The Pre-Moot lasted 3 days and featured academic and social events, international hearings and award ceremonies. More than **110 international and domestic arbitration practitioners** were involved as arbitrators of the Pre-Moot, and **36 teams** from **15 different countries** were competing 17 prizes in 77 hearings.

Unlike most others, our Pre-Moot's main objective was to allow all students to have a high-performance international experience in Malaysia. For that purpose, KLRCA permitted students to participate without requiring registration for the Vis Moot (in Vienna) or the Vis East Moot (in Hong Kong).

We decided to eliminate this pre-requisite because we realised that for many teams, flying in to Vienna or Hong Kong to participate in the pre-moot was out of the question for multiple reasons. However, the teams and students remained interested in participating and learning about the ADR practice and international law.

Whilst these teams find it challenging to cope with the expenses of weeks of international travel and find it complicated to enroll in the complete experience due to the unfamiliarity with the practice, the Pre-Moot allows them to enjoy a very similar experience under much less steep conditions. **We simply made it easier for students to participate so that they can enjoy the benefits without having to pay the full price.**

As of December 2017, **41 teams** from more than **13 countries** have confirmed their participation in the upcoming edition of the Pre-Moot in March 2018 – these numbers serve as the best illustration of the 2017 Pre-Moot's success.



INNOVATOR



STANDARD FORM CONTRACTS

1st

ARBITRAL INSTITUTION IN THE WORLD TO LAUNCH ITS OWN SUITE OF CONTRACTS

KLRCA's Standard Form Contracts (SFC) is a suite of standard form contracts inspired by the prevalent issues plaguing the Malaysian construction industry, aimed at filling the gaps of existing standard form building contracts, which govern the relationships, rights and duties of parties to a building construction project.

KLRCA's SFC is Malaysia's first ever CIPAA-compliant suite of building contracts and contains more mechanisms for parties to resolve disputes and deadlocks, including mediation. These provisions encourage parties to continue work despite the disputes that arise, while preserving parties' rights till completion – ensuring continuity of works and working relationships are maintained as the highest priority.

KLRCA is the first arbitral institution worldwide to launch a suite of this kind that is suitable for all building construction projects in Malaysia, which is both customisable and complimentary.

KLRCA's SFC were engineered in a way to serve as a hybrid that bridges and fills the gaps of local and foreign standard form contracts, with due consideration given to current laws and judicial precedents impacting the Malaysian construction industry. The contracts have been developed in such a way which also simultaneously maintains a recognisable model.

KLRCA's SFC is the Centre's second significant product launched in the year 2017. It was only in May, during the Kuala Lumpur International ADR Week (KLIW) 2017 that the Centre introduced its revised Arbitration Rules 2017. The improved rules included several new provisions to ensure the expeditious and cost-effective administration of arbitration proceedings. In the coming months, the Malaysia-centric contracts will be tweaked to meet and suit international standards for projects outside Malaysia.

In addition to this, other suite of contracts will also be introduced alongside the Standard Form Contracts, including the Design & Build Contract.

The launch of the SFC was followed by road shows which introduced the contracts to relevant stakeholders, and provided guidance on how the contracts could be implemented. These roadshows were held in Johor, Penang, Sabah and Sarawak – bringing together an audience of more than 3,000 key industry players.

SFC WEBSITE STATISTICS

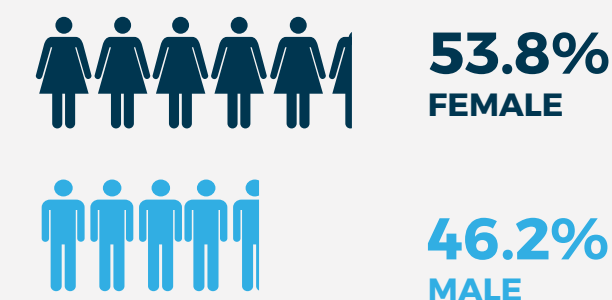
5,842
total visitors

Launch Date: 15th August 2017

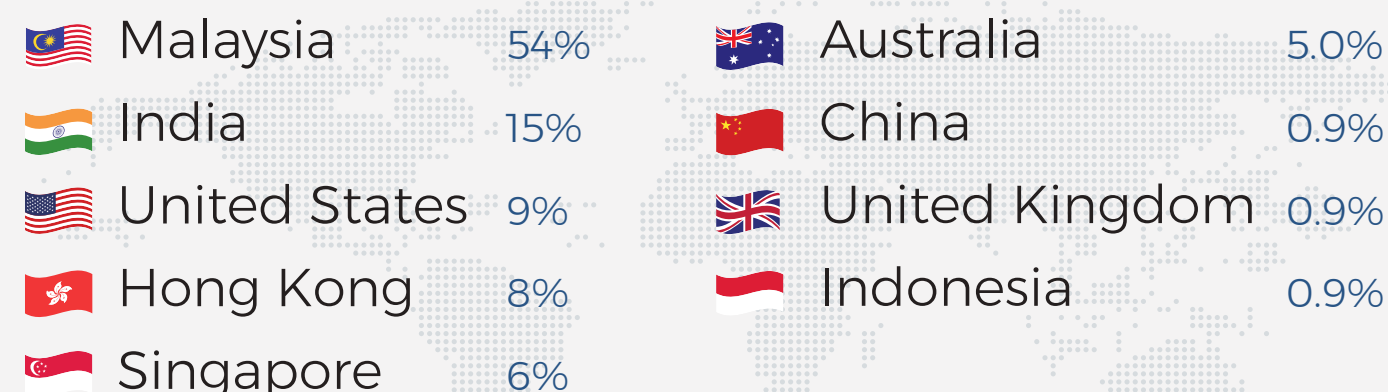
Website Traffic:



Demographics:



Demographics by Country

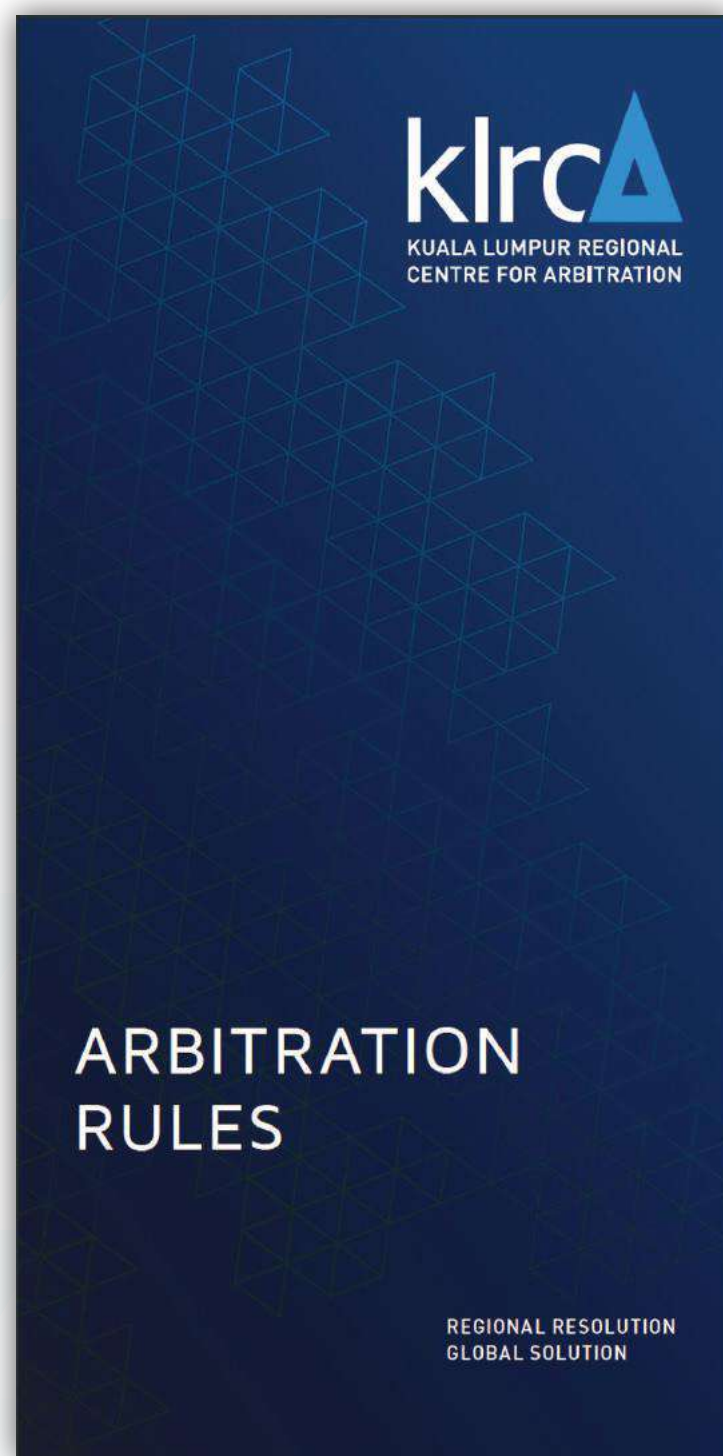


Total forms downloaded:



SFC Events:





ARBITRATION RULES 2017

ARBITRATION RULES 2017

As part of its continuous efforts to remain relevant and to meet the ever-changing demands of the business world, the KLRCA undertook a revision of its Arbitration Rules in 2017. This most recent revision to the Arbitration Rules, which came into effect on 1st June 2017, was last revised in 2013. The decision of the KLRCA to revise its Arbitration Rules served as a response to the recent trends of costs and length optimisation of arbitration proceedings. The move aimed to improve efficiency and quality in the conduct of KLRCA-administered arbitration, and was updated to ensure the enforceability of arbitral awards. The revision of the Arbitration Rules is in line with the Centre's need to keep in tune with the rapidly evolving nature of the arbitration regime, whilst remaining competitive and efficient.

The KLRCA Arbitration Rules cover all aspects of the arbitral process – by providing a model arbitration clause, setting out procedural rules regarding the appointment of arbitrators and the conduct of arbitral proceedings, and establishing rules in relation to the form, effect and interpretation of the award.

With the revision of its Arbitration Rules, the KLRCA has taken a new turn, balancing its “light-touch” approach with more cost and time-effective procedural mechanisms; for example, provisions pertaining to the expeditious appointment of emergency arbitrators. The inclusion of a Guide to the KLRCA Arbitration Rules provides a comprehensive overview of the ten most relevant definitions used throughout the Rules, and is designed to make the rules more user-friendly through the placement of key terms in one location for reference. The simplification of the fee-schedule also makes for easy understanding and calculation, setting out both the arbitrator's fees and KLRCA's administrative fees based on the value of the amount in dispute using a unified banding structure.

The 2017 amendments are also designed to reflect international best practice in the case of multi-party disputes. As it stands, the growing global trend gives arbitral institutions the discretion to decide on the consolidation of cases in the absence of party agreement. As such, in order for parties to have a faster and more cost-efficient proceeding, the new rules provide for consolidation of disputes.

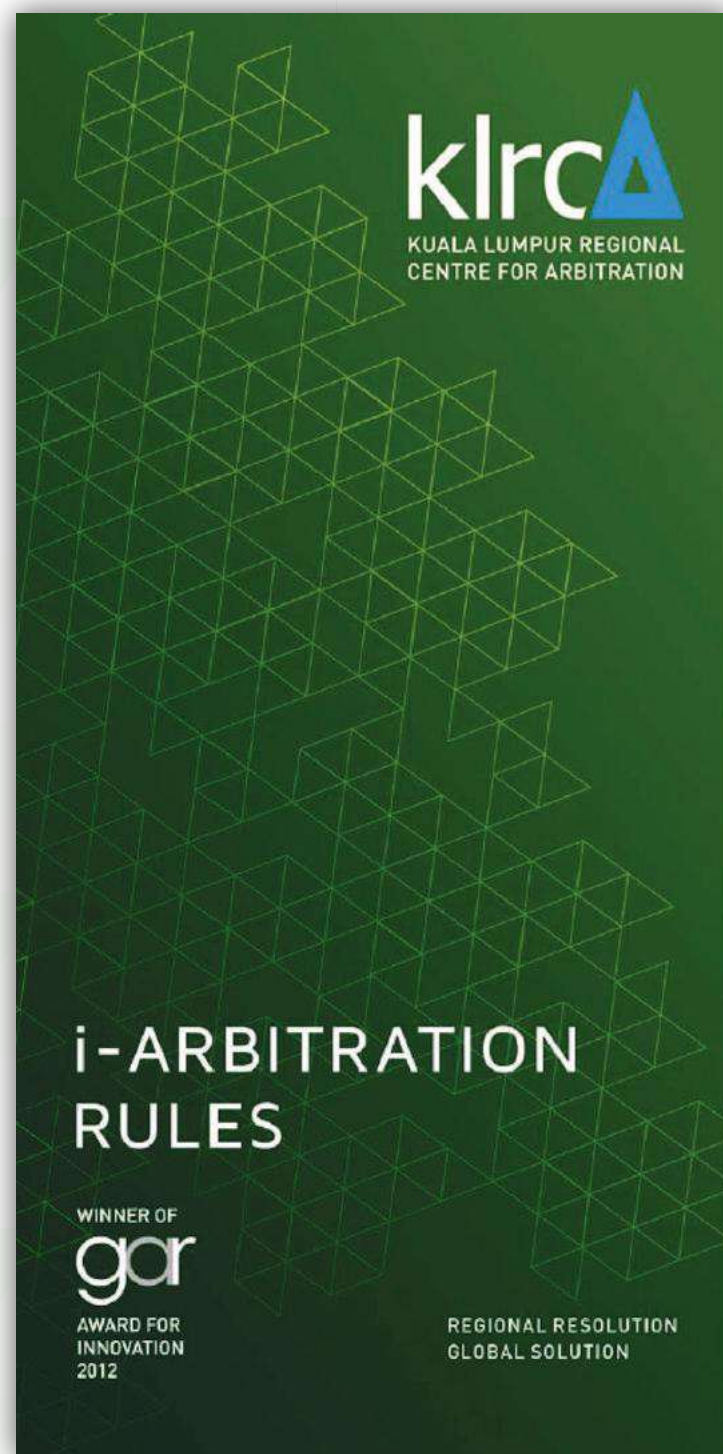
In consonance with the practices of international arbitration institutions, the Arbitration Rules 2017 now makes provision for the joinder of third parties to proceedings. These provisions allow for a tribunal to join additional parties to the arbitration subject to the consent of all the parties and the additional party.

With the aim of improving the quality and enforceability of awards, the Arbitration Rules 2017 introduced a “Technical review of awards”. This provision sets out a detailed procedure and timeline, during which the arbitral tribunal is required to submit to the KLRCA a draft final award after having declared the proceedings closed.

The model arbitration clause sees a new attempt at having parties seek an amicable settlement of a dispute by mediation, in accordance with the KLRCA Mediation Rules. This is consistent with the Centre's aim to establish Malaysia as a multi-service global hub for not only international arbitration, but for ADR wholly – focusing on an expansion into holistic dispute management and dispute avoidance. The model submission agreement also enables parties seeking to substitute an existing arbitration clause for a clause which refers the dispute to arbitration under the KLRCA Arbitration Rules.

Since its enforcement, the changes have received positive reception by the arbitration community in Malaysia and overseas. The Arbitration Rules 2017 has been lauded as a welcome attempt to bring the arbitration rules of the KLRCA in line with international best practices, and resonates with an aspiration to identify the KLRCA as the go-to arbitral centre in South East Asia and beyond.

In the year 2018, the KLRCA Rules will transform to become the Asian International Arbitration Centre Rules. Subsequent amendments to the i-Arbitration Rules, Fast Track Rules and Mediation Rules will also follow suit. With the new set of Rules, the AIAC will be well equipped to provide improved and enhanced services to its stakeholders.



I-ARBITRATION RULES 2017

I-ARBITRATION RULES 2017

In keeping to its reputation as one of the world's most innovative arbitral institutions, the KLRCA undertook a revision of its i-Arbitration Rules in 2017. The i-Arbitration Rules first drew international recognition in 2012 after receiving the prestigious Global Arbitration Review Award for 'Innovation by An Individual or Organisation' where the i-Arbitration Rules was lauded as the first set of arbitration rules in the world that catered exclusively to the resolution of disputes arising from commercial contracts containing Shariah issues. The need to amend the i-Arbitration Rules, which was last revised in 2013, grew tremendously to mark KLRCA as a favourable and conducive choice for conducting arbitral proceedings dealing with the modalities and nuances of Shariah Law. The amended rules were also a requisite effort to keep abreast with transformation taking place within the Malaysian arbitration landscape. The i-Arbitration Rules which came into effect on 9 June 2017 is designed to effectively cater to the ever-growing needs and demands of commercial transactions premised on Islamic principles.

The Model Islamic Arbitration Clause accommodates additions regarding the seat of arbitration, the language to be used in arbitral proceedings, the governing substantive law of the contract and the subscription of the parties towards an amicable settlement under the KLRCA Mediation Rules. The Guide to the KLRCA Rules has included thirteen definitions that highlight the cardinal concepts contained in the Rules and provide an introductory note to the same.

The Rules have been broadened to include provisions with respect to Shariah experts and Shariah Advisory Council which would include Islamic scholars or experts qualified to issue religious rulings as well. The Rules incorporate a reference procedure to a Shariah Advisory Council or Shariah expert whenever the arbitral tribunal has to form an opinion on a point related to Shariah principles. The 2017 amendment to the i-Arbitration Rules has incorporated provisions where the arbitral tribunal may refer a matter to the relevant Council or Shariah expert when designated to form an opinion on a specific point related to Shariah principles.

The aforementioned specific provisions have been provided in addition to covering all aspects of the arbitral process, providing a model arbitration clause, setting out procedural rules regarding the appointment of arbitrators and the conduct of arbitral proceedings, and establishing rules in relation to the form, effect and interpretation of the award.

Any dispute which arises out of an agreement which is premised on the principles of Shariah may be resolved under the KLRCA i-Arbitration Rules, thus granting it a rather broad spectrum which is comprehensive and in tandem with internationally accepted principles and practices of arbitration. The amended KLRCA i-Arbitration Rules are Shariah-compliant and suitable for arbitration of disputes arising from commercial transactions premised on Islamic principles and have been lauded for the inclusive and balanced approach towards Islamic principles in such transactions.

With the Centre's transformation to the Asian International Arbitration Centre in 2018 and driven by an Asian-International market, amendments to the i-Arbitration Rules will follow suit. These amendments will ensure that the integrity of the core principles subscribed to in the i-Arbitration Rules are maintained whilst continuous efforts are undertaken to extend our reach beyond South East Asia.

SPORTS ARBITRATION

2017 proved to be a historic year for Malaysia in the sporting arena. Malaysia triumphantly clinched four world champion titles in different sports and went on to successfully host the Kuala Lumpur Southeast Asian (SEA) Games 2017 (KL2017) from 19 – 30 August 2017. The SEA Games featured 404 events in 38 sports, and congregated 11 countries from around the region. The KL2017 witnessed many firsts and drew to a close with a jubilant Malaysia emerging as the overall champion with their best ever outing at the biennial event. In a historic move, the Olympic Council of Malaysia (OCM) introduced the KLRCA as an independent ad-hoc body for the adjudication of cases and disputes arising during the KL2017. For the duration of the KL2017, only one dispute was lodged at the KLRCA, with the matter efficiently and expeditiously deliberated by a panel of arbitrators, using the administrative and secretarial facilities KLRCA had to offer.

It was also with a sense of pride that the KLRCA saw several candidates of its inaugural edition of the Certificate Programme in Sports Arbitration, shortlisted and empaneled as members of the ad-hoc disputes panel for KL2017. The Certificate Programme, conducted in 2016, was the first of its kind in the Asia Pacific region, and aimed to create a pioneering batch of specialized sports dispute resolution experts. Having received international acclaim and recognition in September 2017, KLRCA conducted the second edition of its Certificate Programme in Sports Arbitration. Attended by 39 individuals of various backgrounds from all over the world including UK, China, Jamaica, Bangladesh, India, Kenya, Trinidad & Tobago, Indonesia, Singapore and Malaysia, this second edition also proved to be a success with candidates successfully completing the course going on to play significant roles in the sporting dispute resolution fields in their respective countries.

The growing Asian passion for sports has played a pivotal role in removing the Eurocentric lens through which much of sports history has been viewed. Today, Asia is notably a huge market for sports with a dominating fan base, and stands as a preferred venue for many sports activities. This can be seen through major global sporting events which are set to be staged in Asia; for example, upcoming Olympic Games such as the 2018 Winter Olympics in PyeongChang, the 2020 Summer Olympics in Tokyo and the 2022 Winter Olympics in Beijing. Considering this wide landscape of sports activities in Asia, a marked increase in sports disputes is foreseeable in the near future. As Malaysia prepares itself to usher the new age of sports disputes, the transformation of the KLRCA to the Asian International Arbitration Centre (AIAC) is fitting.

Having identified the need for dispute resolution in the sports industry in Malaysia, the KLRCA, in collaboration with OCM, proposes to spearhead the development of this industry modelled upon the Court of Arbitration for Sport in Lausanne, Switzerland (CAS). Arbitration has been known to be an effective medium for resolving disputes amicably, and that conviction remains a principal catalyst that has led to the inception of the Malaysian Sports Tribunal (MST). The upcoming establishment of the MST is timely, as it embodies the global vision that the KLRCA, through its transformation into the AIAC, has sought to achieve. It is the Centre's aspiration that the sports ministry and associations alike are able to pass on the intricacies of dealing with sporting disputes to the newly formed body. As a result of this, these sporting bodies can further focus the development and capacity refinement of their respective portfolios. Together with the OCM, the AIAC will be undertaking efforts to finalise a specialised set of MST arbitration rules along with a specialist panel of sports arbitrators drawing on both arbitration and sports communities and the drafting of a flexible cost structure.

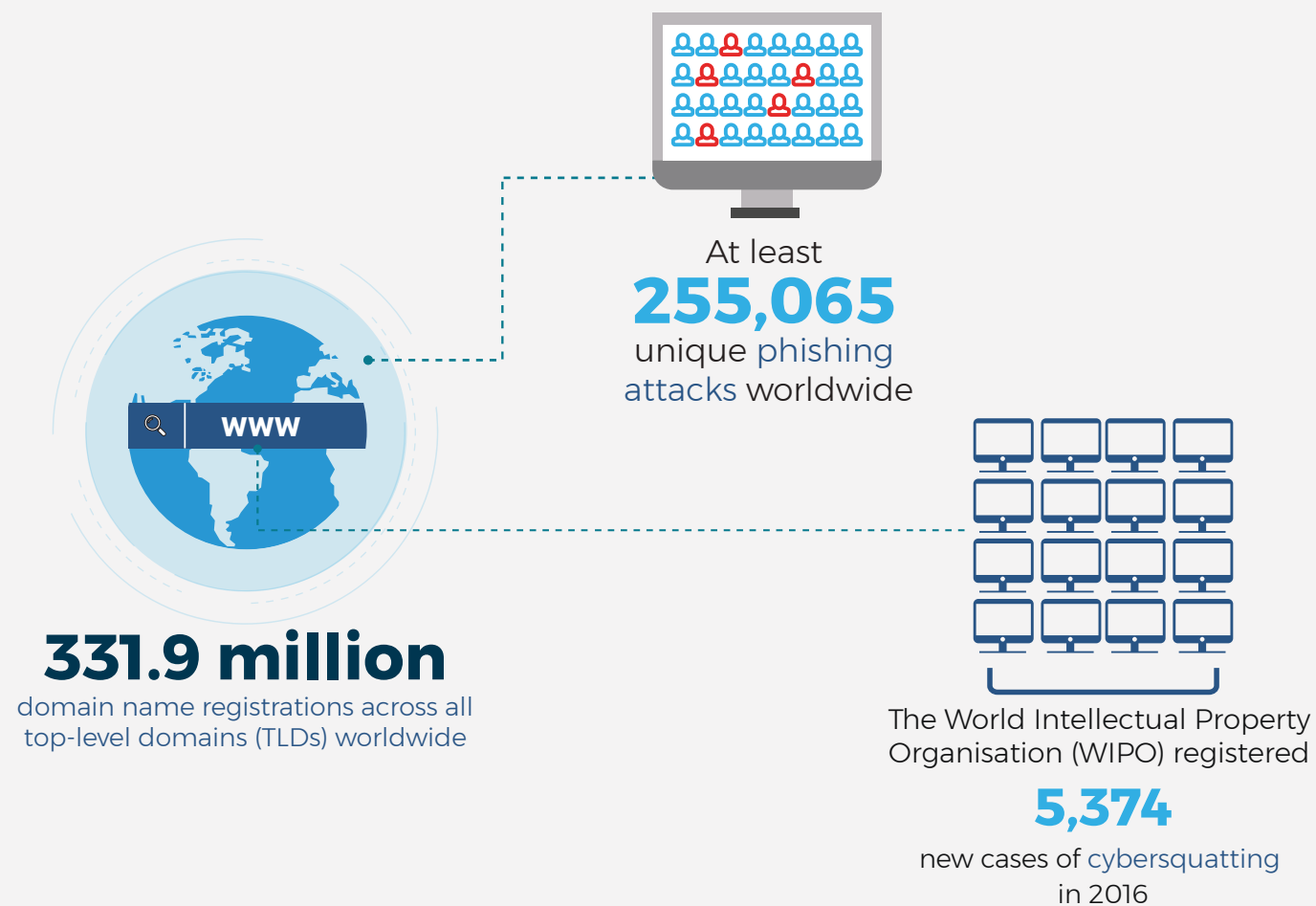
Malaysia has the potential to gain the maximum benefit from Asia's traction as the future playground for sporting events and dispute resolution. Strategically located in the centre of Asia, Malaysia is set to become the go-to place for sports dispute resolution. Further tapping into CAS's recognition of the KLRCA as an official Alternative Hearing Centre, in addition to the KLRCA's state-of-the-art facilities, Malaysia is set to embrace a newly dubbed title as "the next Sporting Continent".

In this regard, KLRCA remains proactive in undertaking efforts in the field of sports dispute resolution and has placed itself formidably in the Southeast Asia region for the provision of dispute resolution services in the sports industry with competitive quality and at a low cost. With the Centre rebranding itself as the Asian International Arbitration Centre, the attraction for the resolution of sports disputes in Malaysia is upon us!

DOMAIN NAME DISPUTE RESOLUTION

PROTECTING DOMAIN IN CYBER-SPACE: DOMAIN NAME DISPUTE RESOLUTION AT KLRCA

In this growing age of digitalism, almost everyone – young and old alike – has an interest in the Internet. Flashing an Internet address has become a *sine qua non* for almost every organisation.



Many more challenges like phishing, domain shadowing, and typo squatting are knocking at our doors

To address the growing concerns of stakeholders, a number of institutions worldwide developed policy, rules and procedures aimed at cost and time effective resolutions of domain name disputes.

Among those institutions with a focus on the Asian region are Asian Domain Name Dispute Resolution Centre (ADNDRC) (which was established by KLRCA), the Internet Address Dispute Resolution Committee (Seoul), CIETAC, HKIAC, and the Malaysian Network Information Centre (MYNIC) Berhad, an agency of the Ministry of Communications and Multimedia Malaysia (KKMM) and the sole administrator of *.my* domains.

Under the umbrella of ADNDRC, KLRCA administers disputes related to all top-level domains under the Uniform Domain Resolution Policy (UDRP). As far as *.my* domains are concerned, MYNIC appointed KLRCA as the dispute resolution service provider for the *.my* domain name. Such domain name disputes are governed and administered in accordance with the MYNIC's Domain Name Dispute Resolution Policy (MYDRP) and KLRCA Supplemental Rules.

Starting from 1 January 2018, ADNDRC will be chaired by the Director of KLRCA, Datuk Professor Sundra Rajoo. On a strong foundation built by the past Chairman, Mr Edward Rubin, under the revitalised leadership of the Director of KLRCA, the ADNDRC will pave the road for future success and innovation. The 2018 will see a number of ADNDRC road shows, events and conferences throughout Asia to raise awareness on domain name dispute settlement in general and the products that the ADNDRC institutions offer.

a. 10 reasons to solve your domain name dispute under UDRP / MYDRP

- Designed to protect your intellectual property;
- Protect your online brand with speedy and painless proceedings under the MYDRP rules;
- Proceedings that provide rapid relief – remedy of suspension at early stages instead of transfer or cancellation at a later stage;
- Overcome jurisdictional barriers;
- Allows direct enforcement through registrars – no lengthy court proceedings;
- Provides effective remedies – transfer, cancellation or suspension; no cost or damages;
- Speedy resolution – procedural rules provided for resolution within a fixed time period;
- Filing trends – more than one domain name in one complaint – more cost-effective;
- Simplified rules of evidence and procedure; and
- Panellist experts in trademark and domain name disputes.

b. Advantages of bringing domain names disputes to KLRCA

- KLRCA administers disputes under the ADNDRC rules in generic top-level domains offering resolution of *.my* domain name disputes (amongst others), through the Malaysian Network Information (MYNIC) rules and policy;
- Domain name disputes are usually settled in less than 60 days at KLRCA, being one of the most time and cost effective providers in Asia;
- KLRCA provides dispute resolution services of sensitive domain names using Sensitive Name Dispute Resolution Policy (SNDRP) governed and administered in accordance with .my DOMAIN REGISTRY's Sensitive Name Dispute Resolution Policy (SNDRP), Rules of the *.my* DOMAIN REGISTRY's SNDRP and KLRCA Supplemental Rules;
- KLRCA has the most reputed and experienced experts in its DNDR panel, which also comprises 62% of international panellists;
- The DNDR proceedings at KLRCA are totally hassle-free, with only a form to fill in order to file a complaint;
- KLRCA in collaboration with Brunei Darussalam Network Information Centre (BNNIC) administers all disputes pertaining to either the registration or use of *.bn*, the Brunei country-code top-level domain name;
- KLRCA has a top-notch and expert legal team administering domain name disputes; and
- KLRCA has a state of the art infrastructure and is located at the heart of Kuala Lumpur.



DIGITISED CASE MANAGEMENT SYSTEM

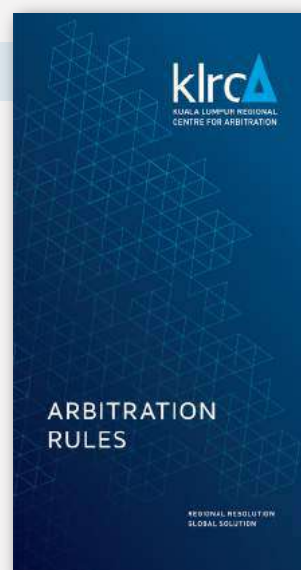
KLRCA's improved, fully digitalised case management system aims to provide an efficient procedure to administer disputes at the KLRCA. The handy software will be able to record payments, deadlines, and submissions of documents, reminders, and any pending tasks in relation to a specific matter within the system. The purpose of this case management system is to provide an absolute accurate management of files for the benefit of our stakeholders, as the tasks from the legal, finance and administration departments of KLRCA will be integrated in the new software.

The software is accessible online and therefore, the counsels will be able to access it from overseas, and manage their files from anywhere at anytime. The new system will administer every kinds of dispute resolution methods namely arbitration, adjudication, mediation and domain name dispute resolution, as it provides tailor-made solutions and steps to be followed for issues that may arise out of a matter.

Going forward, KLRCA is working on providing a digital portal for users, which will further increase transparency, efficiency and cost-effectiveness.

OUR PRODUCTS

Our products will soon be revised and launched as Asian International Arbitration Centre (AIAC) products. These rules are translated and available in 8 languages: English, Bahasa Malaysia, Bahasa Indonesia, Arabic, Spanish, Korean, Russian and Chinese.



KLRCA ARBITRATION RULES

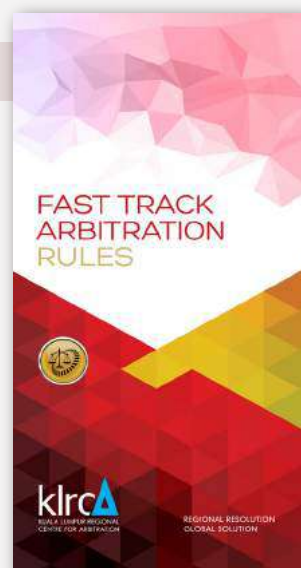
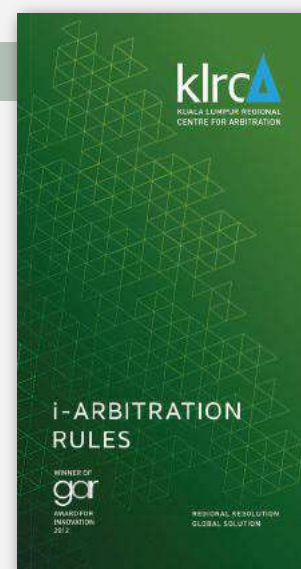
The KLRCA Arbitration Rules covers all aspects of the arbitral process, providing a model arbitration clause, setting out procedural rules regarding the appointment of arbitrators and the conduct of arbitral proceedings, and establishing rules in relation to the form, effect and interpretation of the award.

The KLRCA revised its Arbitration Rules in 2017. In light of the recent trends of costs and length optimization of arbitration proceedings, the KLRCA made a decision to improve efficiency and quality in the conduct of KLRCA-administered arbitrations. With the revision of its Arbitration Rules, the KLRCA takes a new turn, and will be balancing its "light-touch" approach with more cost and time effective procedural mechanisms, such as expeditious appointment of emergency arbitrators.

KLRCA I-ARBITRATION RULES

The KLRCA i-Arbitration Rules are suitable for arbitration of disputes arising from commercial transactions premised on Islamic principles. The Rules incorporate a reference procedure to a Shariah Advisory Council or Shariah expert whenever the arbitral tribunal has to form an opinion on a point related to Shariah principles. This is in addition to covering all aspects of the arbitral process, providing a model arbitration clause, setting out procedural rules regarding the appointment of arbitrators and the conduct of arbitral proceedings, and establishing rules in relation to the form, effect and interpretation of the award.

The KLRCA i-Arbitration Rules were last revised in 2017 to improve efficiency and quality in the conduct of KLRCA-administered arbitrations.

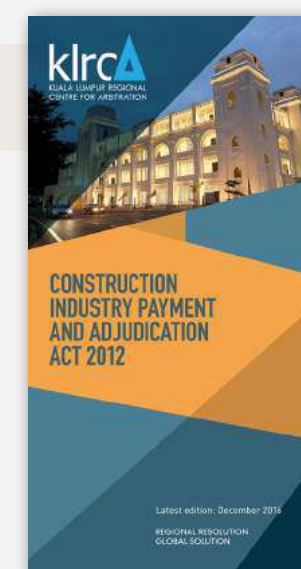


KLRCA FAST TRACK ARBITRATION RULES

The KLRCA Fast Track Arbitration Rules are designed for parties who wish to obtain an award in a faster manner with minimal costs. The new Fast Track Rules have been modified to run more cohesively with international trends in arbitration proceedings and KLRCA's functions in line with current practices in international commercial arbitration. The KLRCA Fast Track Arbitration Rules will be revised in 2018 to improve efficiency and quality in the conduct of KLRCA-administered arbitrations.

KLRCA MEDIATION RULES

The KLRCA Mediation Rules are a set of procedural rules covering all aspects of the Mediation process to help parties resolve their domestic or international disputes. The streamlined rules ensure that the mediation process addresses all parties' interests, which in turn will preserve the working relationships of parties and ensure those who negotiate their own settlements have more control over the outcome of their dispute. The KLRCA Mediation Rules will be revised in 2018 to improve efficiency and quality in the conduct of KLRCA-administered arbitrations.



CONSTRUCTION INDUSTRY PAYMENT AND ADJUDICATION ACT (CIPAA) 2012

KLRCA & Construction Industry Payment and Adjudication Act (CIPAA) is an Act to facilitate regular and timely payment, to provide a mechanism for speedy dispute resolution through adjudication, to provide remedies for the recovery of payment in the construction industry and to provide for connected and incidental matters. This Act applies to every construction contract made in writing relating to construction work carried out wholly or partly within the territory of Malaysia including a construction contract entered into by the Government.

STANDARD FORM CONTRACTS

KLRCA's Standard Form of Contracts (SFC) is a suite of standard form contracts that are customisable and freely available for print and download. KLRCA's SFC was inspired by the prevalent issues plaguing the Malaysian construction industry, aimed at filling the gaps of existing standard form building contracts in governing relationships, rights and duties of parties to a building construction project. It is user-friendly, incorporates Plain English Drafting, and includes clearer provisions to guide users in interpreting the contract. KLRCA's SFC is Malaysia's first ever CIPAA-compliant suite of building contracts and contains more mechanisms for parties to resolve disputes and deadlocks including mediation, encouraging parties to continue work despite disputes, while preserving parties' rights till completion. The hallmark of KLRCA's SFC is continuity of works and working relationships.

In the pipeline in 2018, alongside the Standard Form Contracts, other suite of contracts will be introduced including the Design & Build Contract.

These contracts are translated and available in 3 languages: English, Bahasa Malaysia and Chinese.



RECOGNISED LEADER IN THE FIELD



MEDIA ACCOLADES



<http://www.thesundaily.my/news/2017/05/15/malaysia-plans-play-major-role-arbitration-centre-under-belt-road-initiative>

"KLRCA has been redefining alternative dispute resolution and we have dealt with 850 cases since Construction Industry Payment and Adjudication Act 2012 (CIPAA) came into force."

"This year we expect to deal with about 600 cases and most people prefer using our service because their dispute is resolved within 100 days," Sundra told reporters after the launch of the Kuala Lumpur International Arbitration week 2007 and KLRCA 2017 Arbitration." – Datuk Professor Sundra Rajoo, Director of KLRCA.



<https://www.nst.com.my/opinion/columnists/2017/06/246233/improve-arbitration-rules>

"There is increasing recognition throughout the modern world that arbitration is the most effective way of resolving international commercial disputes." – DPSR.



<https://www.thestar.com.my/sport/football/2017/12/01/fighting-wrongdoers/>

Sundra is the first Malaysian to serve on FIFA's Adjudicatory Chamber. He is a Chartered Arbitrator, lawyer, Professional Architect and Registered Town Planner.



<https://www.thestar.com.my/business/business-news/2017/08/15/klrca-is-worlds-first-arbitral-centre-to-launch-own-standard-form-building-contracts/>

"The players of the construction industry have already benefited from the efficient dispute resolution processes and acknowledge our continuous efforts to further tailor the legal framework to their needs. There is no better illustration than our recent statistics; as of today, we have more than 1,100 registered cases (as compared to 22 cases in 2010). Although the numbers are impressive, the problem runs deeper – and rather than just hacking at the leaves it would be better to dig at the roots instead."



<https://www.hmetro.com.my/setempat/2017/05/22/9669/klrca-dijenama-semula>

"Usaha ini selari komitmen Malaysia untuk memainkan peranan utama dalam Penyelesaian Pertikaian Alternatif (ADR)." – Minister in the Prime Minister's Department Datuk Seri Azalina Othman Said.



<http://www.sinchew.com.my/node/1620321>

"据统计截至2016年，该中心以替代纠纷解决方案（AOD）作为调解措施的案件共有1300宗，其中30%是国际性案件，国内的案件则占了70%。"



<http://www.themalaymailonline.com/sports/article/ocm-introduce-klrca-as-independent-body-for-kl-sea-games#64OuQshUSdlvKhFJ.97>

Tunku Imran also said that KLRCA would benefit all consumers in the region and the amenities fulfilled the international standard where KLRCA are in third place behind Shanghai (China) and Dubai (UAE).

MEDIA ACCOLADES



<http://www.livelaw.in/government-law-college-mumbai-hosts-datuk-professor-sundra-rajoo-director-klrca/>

Datuk Professor Sundra Rajoo addressed the students on “Internationalization of an Arbitral regime through Institutional Arbitration”. The theme revolved around how Institutional Arbitration has triumphed over Ad Hoc Arbitration in the process of achieving global uniformity in Arbitration.”



<http://www.legalbusinessonline.com/news/malaysia-klrca-sees-surge-adr-cases/74233>

“The cultural and geo-political alignment of Malaysia makes it evident that global and regional trade partners rely on KLRCA and Malaysia to become the hub of ADR,” added Datuk Professor Sundra Rajoo, KLRCA’s director.



<http://www.theedgemarkets.com/article/klrca-launches-standard-form-building-contracts>

“While several Standard Form of Building Contracts already exist in the market today, there remain noticeable gaps that require addressing and bridging. KLRCA saw the need to address this,” - Minister in the Prime Minister’s Department Azalina Othman Said



<http://www.sinchew.com.my/node/1612018>

Deputy Secretary-General of Permanent Court of Arbitration - Brooks W. Daly

另外，达利说：“PCA期待与KLRCA合作，双方在解决纠纷方面，扮演重要角色。”



<http://www.sinchew.com.my/node/1643319>

“上周，我在北京和上海与中国代表就一带一路倡议进行多次会议，并代表马来西亚提出一套统一的仲裁规则”



<http://english.astroawani.com/sports-news/sea-games-no-special-privileges-paralympic-athletes-seagf-136269>

The panel to be administered by the KL Regional Centre for Arbitration (KLRCA), consists of three members from Malaysia, one each from Thailand, the Philippines, Singapore, Indonesia, Vietnam as well as other independent members.



<http://www.themalaymailonline.com/sports/article/ocm-introduce-klrca-as-independent-body-for-kl-sea-games#64OuQshUSdlvKhFJ.97>

Tunku Imran also said that KLRCA would benefit all consumers in the region and the amenities fulfilled the international standard where KLRCA are in third place behind Shanghai (China) and Dubai (UAE).

A stylized map of Indonesia is shown in a light blue color against a darker blue background. A large, solid blue triangle is positioned on the right side of the map, pointing towards the bottom right corner. The text "OUR VISION FOR THE FUTURE" is written in white, bold, uppercase letters on the left side of the map.

OUR VISION FOR THE FUTURE

OUR VISION FOR THE FUTURE

ASIAN INTERNATIONAL ARBITRATION CENTRE (MALAYSIA) TO SPEARHEAD ADR COMMUNITY IN 2018

KLRCa UNDERGOES COMPLETE REBRANDING TO MARK 40TH ANNIVERSARY

2018 marks the 40th year of KLRCa's existence, and having grown to become a globally-recognised niche ADR hub, the Centre will officially be rebranded from the Kuala Lumpur Regional Centre for Arbitration (KLRCa) to the **Asian International Arbitration Centre (AIAC)**. The new name, AIAC, was recently tabled in Parliament, after obtaining approval from the Asian African Legal Consultative Organisation (AALCO) and a series of thorough consultations with key stakeholders and authorities.

In light of the name change efforts, a Pro Tem committee was formed, under the guidance of our illustrious chairman, Tun Arifin bin Zakaria.

The committee consist of distinguished members:

- **Tun Arifin bin Zakaria**
- **Tan Sri Dato' Cecil Abraham**
- **Datuk Wira Mohd Hafarizam**
- **Prof. Dato' Dr. Rahmat Mohamad**
- **Dato' Philip Chan Hon Keong**
- **Ms. Noorhajran Binti Mohd Noor**

Behind the new AIAC brand we are still the same organisation, dedicated to providing the best possible services and innovations. Despite the change in identity, we remain loyal to the heritage we have built, a driving reason for the retention of our iconic blue triangle in our new logo.



Part of an extensive blueprint for the future includes our recent expansion into holistic dispute management and dispute avoidance. Over the past seven years, we have seen record growth. To-date we have facilitated 2,152 cases, collaborated on 48 Memorandums of Understanding and conducted over 350 capacity building events for more than 12,000 participants.

Through the leadership of the Centre's Director, Datuk Professor Sundra Rajoo, KLRCa also continues to shape the ADR arena through training programmes in niche areas such as sports arbitration and Islamic finance. The Centre's efforts were recently recognised with the appointment of Datuk Professor Sundra as Deputy Chairmen of the FIFA Ethics Committee. Datuk Professor Sundra was also recently appointed as Chairman of the Asian Domain Name Dispute Resolution Centre (ADNDRC), an honourable recognition of the Centre's continued dedication to this area.

KLRCa's new brand identity signals our continued passion to broaden boundaries, beyond the horizon. The new identity will spearhead an era of development and expansion, both for the Centre and the global ADR ecosystem.

Key highlights for 2018 include; the introduction of KLRCa's online case management system which is the product of several months of intricate coding by expert global programmers working closely with the Centre's Legal Services team; a special edition of the Kuala Lumpur International ADR Week consisting of several key conferences and networking events to commemorate our 40th Anniversary celebrations; a dedicated ADR in Construction Symposium; roadshows across Asia showcasing our new Arbitration Rules and the introduction of AIAC; continuous cutting-edge upgrades to the Centre's audio visual, video conferencing, live broadcast, court recording and transcription systems in view of KLRCa offering a complete and live virtual hearing experience; enhanced topical and interactive evening ADR talks, seminars and lectures; international arbitration moot competitions; and a host of other timely ADR programmes.

To this end, 2018 will also mark the establishment of the Asian Institute of Alternative Dispute Resolution (AIADR), which will be set up with the objective of localised capacity building and training for Asian and African countries. The AALCO has welcomed this initiative and has extended its support to recognising and endorsing the courses.

In the coming months, KLRCa's new brand identity will be unveiled through our official website, events, and communication channels. We look forward to sharing this next phase of our journey while we remain committed to our object of revamping the scope of ADR in the world and to work forward our commitment in "Delivering the Future".

