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The Kuala Lumpur Regional Centre for Arbitration (KLRCA) was established in 1978 under the auspices of the Asian-African Legal Consultative Organisation (AALCO).

KLRCA was the first regional centre established by AALCO in Asia to provide institutional support in a neutral and independent venue for the conduct of domestic and international arbitration proceedings in Asia.

The Centre was established after the Malaysian Government and AALCO signed a host country agreement, whereby the Malaysian Government agreed to support the establishment of a regional centre for commercial arbitration in Kuala Lumpur and to provide the facilities for the establishment and functioning of such a centre.

KLRCA is a non-profit, non-governmental arbitral institution and is led by a Director under the supervision of the Secretary-General of AALCO. The Malaysian Government has accorded KLRCA independence and certain privileges and immunities for the purposes of executing its functions as an international institution.
ANNUAL REPORT
FOR PERIOD ENDED 2015

The past year has been a significant and exciting period of transformation and growth for the KLRCA. Keeping its feet firmly on the throttle following the centre’s relocation to Bangunan Sulaiman at the tail end of 2014, that made it one of the largest alternative dispute resolution centres in the world; 2015 provided KLRCA with the perfect platform to raise the bar and showcase its ever growing credentials through well organised world-class conferences, seminars and training courses. The Centre also strategically signed co-operation agreements with reputable local and international institutions that facilitated cross border knowledge sharing and market expansion, thus allowing KLRCA to continue redefining the ADR scene in this region, as well as globally.

Having completed another significant barrier pushing year in 2014, KLRCA took a giant leap up in 2015, leveraging on the world-class stature and resources of its new state-of-the-art premises, Bangunan Sulaiman.

The Centre started the month of January by holding four talks that had multiple experts from across the Middle East, Asia and Europe: sharing their experiences and insightful views to eager attendees. Throughout the year, KLRCA continued to successfully organise an average of two free talks a month to further generate awareness of alternative dispute resolution (ADR) amongst the public. These talks have since become a popular fixture within the legal circle and practitioners from various other industries as they act as an ideal medium for ADR observers and enthusiasts to attain the latest updates, statistics and trending case studies from all over the world.

In February, KLRCA co-hosted a seminar with the Indonesia National Board of Arbitration (BANI). Also held in conjunction with this seminar was the signing of a co-operation agreement between both arbitral institutions that will see both parties jointly organising seminars, conferences, educational training and internship programmes on arbitration, with the main goal of enhancing each party’s contribution to their respective nations and continent. This marked the start of more strategic collaborations being signed and more impactful seminars being organised. Other agreements signed in 2015 include Memoranda of Understanding with: the Russian Arbitration Association (RAA), the Chartered Institute of Arbitrators (CIArb) UK, the Asian Football Confederation (AFC), and the Securities Industry Dispute Resolution Centre (SIDREC) amongst the many.

The high point of the Centre’s first quarter came in the form of KLRCA’s African adventure. Using the Centre’s strong adjudication platform, KLRCA teamed up with the Kigali International Arbitration Centre (KIAC) to conduct a week long ‘Adjudication Training Programme’ in the heart of Rwanda. This course was a huge success and made positive waves across the local and regional media channels.

The Centre’s premises, Bangunan Sulaiman burst into life in the month of May as KLRCA held its marquee showcase event for the KLRCA held its marquee showcase of the year and Malaysia’s biggest arbitration spectacle to date, as it hosted the inaugural Kuala Lumpur International Arbitration Week (KLIAW 2015). Close to four hundred local and international delegates filled the function halls of KLRCA throughout the week as a series of timely conferences were held simultaneously; the CIArb Centennial Lecture, KLRCA’s exclusive book launch, the Islamic Commercial Arbitration Conference, the Sports Arbitration Conference, a Conference on the impact of Sanctions and the 9th Regional Arbitral Institutes Forum (RAIF) Conference.

Following closely in the month of June was the CIPAA Conference themed, ‘Aligning with CIPAA’. This event which sold out three days prior to the big day, witnessed a strong panel line-up of experienced and learned moderators and speakers taking stage to discuss the latest updates and cases surrounding the Act that came into effect back in April 2014.

With the naming of the KLRCA as the adjudication authority by virtue of Part V of CIPAA 2012, the Centre continued to play a key role in its capacity as the default appointing authority. Through 2015, the Centre organised four road shows across Malaysia and conducted three courses made up of one basic one-day course, ‘Practical Drafting & Defending of Adjudication Claims’, and two comprehensive five-day courses, ‘Adjudication Training Programme’.

2015 also saw the KLRCA set up a new Investment Treaty Arbitration and International Law department. This led to a new exclusive breed of evening talks being rolled out that has so far featured three of the biggest names from the investor-state dispute resolution landscape.

To cap off the year, KLRCA teamed up with the Centre for ASEAN Regionalism University of Malaya (CARUM) and the Inter-Pacific Bar Association (IPBA) to organise two separate conferences that saw numerous scholars and practitioners from across the globe coming together to present research papers, explore and deliberate on current ADR issues. Also taking place at the tail end of 2015 was the world’s first Diploma in Islamic Banking and Finance Arbitration Course, a joint effort between The Chartered Institute of Arbitrators (CIArb), the Global University of Islamic Finance (INCEIF) and the KLRCA.

The extensive coverage in local and international media throughout 2015 also helped to publicise KLRCA’s initiatives and activities as well as demonstrated acknowledgement of its work.
1. DIRECTOR’S PROFILE

Datuk Professor Sundra Rajoo is currently the Director of the Kuala Lumpur Regional Centre for Arbitration (KLRCA). Further to his appointment as President of the Chartered Institute of Arbitrators (CIArb) for the year 2016, which is the world-wide leader in training, accreditation and practice of alternative dispute resolution; he is also the Past President of the Asia Pacific Regional Arbitration Grouping (APRAG), which is a federation of nearly 40 arbitral institutions in the Asia Pacific region.

Sundra is a Past Chairman of the Chartered Institute of Arbitrators Malaysia Branch (2000-2002), Founding President of the Society of Construction Law, Malaysia, and past Deputy-President of the Malaysian Institute of Arbitrators. He was also a Council Member of the Malaysian Institute of Architects for the years 1990-1992 and 1995-2001.

Sundra is a Chartered Arbitrator and an Advocate & Solicitor of the High Court of Malaya (non-practising). He is also a Professional Architect and Registered Town Planner.

Sundra’s extensive arbitration experience includes over 200 appointments as either Chairman, Co-arbitrator and Sole arbitrator under the VIAC, SIAC, ACIC, HKIAC, KCAB, WIPO, CIETAC, CROCICA, ICA, UNCITRAL and other International Rules. He sits regularly as arbitrator in Malaysia in addition to many other regional and international jurisdictions.

He is an approved Tutor and Examiner for Entry Course for Associate and Assessor and Examiner for Accelerated Member and Fellow grade programmes with the Chartered Institute of Arbitrators United Kingdom and has taught in the Institute’s Diploma in International Commercial Arbitration course and International Entry Level Course in Jakarta. In recent years, he has taken the lead as Course Director in Entry Level Courses and the Fast Track Programme to Fellowship organised by the Chartered Institute of Arbitrators in Malaysia.

Further to being a Fellow of the Royal Institution of Chartered Surveyors (RICS) and a Fellow of the Chartered Association of Building Engineers (CABE); Sundra is also a visiting professor at the National University of Malaysia (UKM) and the University of Technology Malaysia (UTM). He is a member of the Monetary Penalty Review Committee of the Central Bank of Malaysia set up under Financial Services Act 2013 and a member of the University of Malaya’s Research Advisory Committee (UMRAC) for the years 2014 – 2016.


Sundra was conferred the Panglima Jasa Negara which carries the title “Datuk” by his Majesty the Malaysian King on the occasion of his Majesty’s birthday on June 2nd 2012, for distinguished services and contribution to the state and nation.

In July 2015, Datuk-Professor Sundra Rajoo was conferred an Honorary Doctrate in Laws from the Leeds Beckett University in England.

1.1 KLRCA ADVISORY BOARD

The Advisory Board of KLRCA was appointed by the Minister in the Prime Minister’s Department of Malaysia, Datuk Seri Mohamed Nazri Aziz, effected 15th of August 2011. Chaired by the Attorney-General of Malaysia, the Board advises KLRCA on its strategic direction in its aim to be the preferred arbitration centre in the Asia Pacific region as well as in positioning Malaysia as an arbitration-friendly destination.

The Board consists of renowned and respected Malaysian and international arbitrators. They are:

1. Y’Bhg Tan Sri Dato’ Cecil Abraham, Founding Partner, Cecil Abraham & Partners;
2. Mr Vinayak P Pradhan, Consultant of Skrine, and Former President of the Chartered Institute of Arbitrators, UK;
3. Professor Philip Yang, Honorary Chairman of the Hong Kong International Arbitration Centre;
4. Professor Robert Volterra, Messrs Volterra Fietta, UK;
5. Mr Sumeet Kachwaha, Partner, Messrs Kachwaha & Partners, India.
2 STAFFING

Staff numbers as at end of 2015 was 27. The Centre attained the ideal number of staff to commensurate the roles and responsibilities needed for an efficient workforce.

3 STAFF POLICY GUIDELINES

Following the setting up of staff policy guidelines in 2010, the following guidelines were issued in 2015:

<table>
<thead>
<tr>
<th>NO.</th>
<th>CIRCULAR NO.</th>
<th>HEADING</th>
<th>CONTENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>01/2015 (Information Circular)</td>
<td>Daily Attendance Record</td>
<td>Clock in &amp; Clock out on daily basis at the office main door</td>
</tr>
<tr>
<td>2</td>
<td>02/2015 (Information Circular)</td>
<td>Working Hours During Bulan Ramadhan</td>
<td>Flexible working hours for Muslim staff during the month of Ramadhan</td>
</tr>
<tr>
<td>3</td>
<td>03/2015 (Information Circular)</td>
<td>Payment Authorisation Guidelines</td>
<td>All bank transaction including payment transfer and cheque issuing to be signed by Director jointly with one (1) authorised signatory from HOD. In the absence of Director Designated HOD to seek approval from Director in written/email/text message which will then require to attach the approval notification in printed format for the processing Finance Division. The signing limit for amount up to RM250,000 is any two (2) authorise signatory. Amount exceed RM250,000 three (3) authorise signatory will have to sign Finance to keep record of transactions and submit report of verification every end of the month.</td>
</tr>
<tr>
<td>4</td>
<td>1/2015 (Policy Circular)</td>
<td>Lunch Subsidy</td>
<td>Each employee is given a RM5 lunch subsidy voucher for F&amp;B purchase from the cafeteria during working day lunch hour.</td>
</tr>
<tr>
<td>5</td>
<td>02/2015 (Policy Circular)</td>
<td>Emergency Leave &amp; Medical Leave</td>
<td>All emergency leave &amp; medical leave applications must be accompanied with reasons for recording purposes</td>
</tr>
</tbody>
</table>

4 Administration Of Alternate Dispute Resolution Cases

The administration of arbitration and adjudication cases is one of the core functions of KLRCA. The arbitration cases administered by the KLRCA spans across various specialist sectors and are both domestic and international. Under the Malaysian Statutory Adjudication regimen, KLRCA is the appointing, certifying and administering authority for all adjudication cases.

The core strengths of the KLRCA as regards administration of arbitration and adjudication cases are its international standards, competitive costs and efficient case management. KLRCA is constantly striving to improve its efficiency in case management. Testament to this, is the fact that our turn around time for appointment of arbitral tribunal is pegged at 48 hours and all appointment of adjudicators is completed within 5 working days.

This has resulted in the progressive increase of the case load handled by KLRCA in both arbitration and adjudication as evidenced by the statistics below:

The statistics of KLRCA’s file load as at 31st December 2015 is as follows:

**FILES, STATUS & APPLICABLE RULES AS OF 31 DECEMBER 2015**

<table>
<thead>
<tr>
<th>TYPES OF FILES</th>
<th>NO. OF REFERRED FILES</th>
<th>RULES/ POLICIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domain Name Dispute Resolution</td>
<td>2</td>
<td>MYNIC’S DNDR Policy</td>
</tr>
<tr>
<td>Asian Domain Name Dispute Resolution</td>
<td>7</td>
<td>ICANN’s Uniform DNDR Policy</td>
</tr>
<tr>
<td>Mediation</td>
<td>1</td>
<td>KLRCA Rules for Mediation / Conciliation 2011</td>
</tr>
<tr>
<td>Total No. of files</td>
<td>113</td>
<td></td>
</tr>
</tbody>
</table>

2015 ANNUAL REPORT
### Breakdown of Types of Disputes as of 31 December 2015

<table>
<thead>
<tr>
<th>NO.</th>
<th>AREA</th>
<th>TOTAL NO. OF CASES</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Agency/ Dealerships/ Distributions/ Franchising</td>
<td>0</td>
</tr>
<tr>
<td>2</td>
<td>Aviation &amp; Airports</td>
<td>0</td>
</tr>
<tr>
<td>3</td>
<td>Banking/ Financial Instruments (Conventional/Islamic)</td>
<td>0</td>
</tr>
<tr>
<td>4</td>
<td>Company (Share &amp; Equities/ Joint Venture/ Partnership/ M&amp;A)</td>
<td>29</td>
</tr>
<tr>
<td>5</td>
<td>Concession Agreement</td>
<td>33</td>
</tr>
<tr>
<td>6</td>
<td>Construction/ Engineering/ Infrastructure/ Architecture &amp; Design/ Quantity Surveying</td>
<td>236</td>
</tr>
<tr>
<td>7</td>
<td>Employment/ Industrial Relations</td>
<td>4</td>
</tr>
<tr>
<td>8</td>
<td>Energy/ Mining/ Oil &amp; Gas/ Power/ Natural Resources</td>
<td>9</td>
</tr>
<tr>
<td>9</td>
<td>Information Technology/ Telecommunications</td>
<td>2</td>
</tr>
<tr>
<td>10</td>
<td>Intellectual/Property/ Trademarks/ Copyright/ Patent</td>
<td>37</td>
</tr>
<tr>
<td>11</td>
<td>Insurances/ Re-Insurances</td>
<td>12</td>
</tr>
<tr>
<td>12</td>
<td>Investment/ Commodities/ Treaty</td>
<td>0</td>
</tr>
<tr>
<td>13</td>
<td>Maritime (Admiralty/ Shipping/ Charter Party/ Vessels/ Bill of Lading/ Shipbuilding)</td>
<td>20</td>
</tr>
<tr>
<td>14</td>
<td>Media &amp; Broadcast/ Advertisement/ Arts/ Entertainments</td>
<td>2</td>
</tr>
<tr>
<td>15</td>
<td>Real Estate (Land/ Properties/ Tenancy/ Conveyancing)</td>
<td>2</td>
</tr>
<tr>
<td>16</td>
<td>Services/ Supply of Goods/ Sales &amp; Purchases/ Trading &amp; Marketing</td>
<td>180</td>
</tr>
<tr>
<td>17</td>
<td>Sports</td>
<td>0</td>
</tr>
<tr>
<td>18</td>
<td>Others</td>
<td>24</td>
</tr>
<tr>
<td></td>
<td><strong>TOTAL</strong></td>
<td><strong>590</strong></td>
</tr>
</tbody>
</table>

### Adjudication Under CIPAA 2012 as of 31 December 2015

<table>
<thead>
<tr>
<th>TYPES OF FILES</th>
<th>NO. OF REFERRED FILES</th>
<th>RULES/ POLICIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domestic Adjudication</td>
<td>199</td>
<td>KLRCA Adjudication Rules under Construction Industry Payment and Adjudication Act 2012 (CIPAA 2012) (Revised 2014)</td>
</tr>
</tbody>
</table>

### Panel of KLRCA Arbitrators

KLRCA Panel of Arbitrators ("Panel") comprises various experts from all around the world with the number reaching 1074 of both local (178 panels) and international (710 panels) arbitrators. The international panellists are from 65 countries across the globe with various areas of expertise. We have over 332 Adjudicators empanelled from Malaysia and 14 other countries. The updated Panel list is available on KLRCA's website and accessible to users. The Panel listing also reflects the areas of expertise of each individual Panelist making it transparent and easily accessible to the users.

### New KLRCA Products & Services in 2015

#### State of the Art Facilities at Bangunan Sulaiman

The new facilities at Bangunan Sulaiman have allowed KLRCA to offer a wide variety of new services. This includes training and education services through seminars and courses, hosting of conferences and the further development of collaborations with other institutions and professional bodies. In addition, the state of the art hearing and breakout rooms allow users to take advantage of top of the range hardware as well as recording and transcription services.

#### Full Breakdown

- Extra Large Hearing Room with Court Recording & Transcription System (CRT)
- World-Class Hearing Rooms
- 2 Extra Large Hearing Rooms (Seating capacity : 50 pax)
- 3 Large Hearing Rooms (Seating capacity : 22 pax) (1 large hearing room with CRT)
- 10 Medium Hearing Rooms (Seating capacity : 14 pax) (1 medium room with CRT)
- 6 Small Hearing Rooms (Seating capacity : 10 pax)
- 3 Extra Small Hearing Rooms (Seating capacity : 6 pax)
- 12 Breakout Rooms
- 2 Discussion Rooms
- Auditorium (Seating capacity : 182 pax)
- Pre-Function Room
- Seminar Room (Classroom seating : 50 pax; Theatre seating : 80 pax)
- Garden Pavilion
- One Stop Business Centre
- Arbitrators’ Lounge
- Private Dining Room
- Outdoor Dining Area
- Ample Covered Car Park Spaces
- Specialised Alternative Dispute Resolution (ADR) and Construction Law Library (Open to the public)
- Ultra-modern Video Conferencing Equipment
5.2 Statutory Adjudication and Introduction of the KLRCA Adjudication Rules & Procedure

With the naming of the KLRCA as the adjudication authority by virtue of Part V of the Construction Industry Payment & Adjudication Act 2012 (“CIPAA”), the centre has a key role to play in its capacity as the default appointing and administrative authority.

In line with the coming into force of CIPAA on 15th April 2014, the KLRCA has come up with the KLRCA Adjudication Rules & Procedure to supplement the CIPAA and to enable the centre to provide administrative support for the efficient conduct of adjudication. The KLRCA Adjudication Rules & Procedure will also assist both adjudicators and parties in the adjudication process.

Pursuant to the provisions of CIPAA and the KLRCA Adjudication Rules & Procedure, the KLRCA is tasked with carrying out the following responsibilities, inter alia:

- Set the competency standard and criteria of an adjudicator. This is done by providing the relevant training courses to parties who are interested to become certified adjudicators.
- Certifying qualified adjudicators and listing them on KLRCA’s panel of adjudicators.
- Determine the standard default terms of appointment of an adjudicator and fees for his services. The KLRCA Adjudication Rules & Procedure provides a standard term of appointment and Recommended Fee Schedule which can be adopted by parties during the negotiation of terms with the appointed Adjudicator.
- Provide administrative support for the conduct of adjudication under CIPAA. The KLRCA will administer all adjudication cases according to the KLRCA Adjudication Rules & Procedure.
- Undertake any other duties and functions as may be required for the efficient conduct of adjudication under this Act.
- Make recommendations to the Minister on any application for exemptions. The application for exemption must comply with the procedure set out in Part B of the KLRCA Adjudication Rules & Procedure.
- KLRCA will maintain a copy of each and every adjudication decision undertaken under CIPAA delivered to it pursuant to Section 12 of CIPAA and Rule 10 of the KLRCA Adjudication Rules & Procedure.
- KLRCA will also act as a stakeholder for the deposit of fees and expenses for the adjudication, and for any adjudicated amount ordered by the court to be deposited with KLRCA by any party in an application for a “stay” under Section 16 of CIPAA.

6 CAPACITY BUILDING AND KNOWLEDGE TRANSFER

In an effort to build capacity and educate the legal fraternity and the public on ADR, KLRCA organises arbitration, adjudication and mediation courses and forums.

6.1 Construction Industry Payment and Adjudication Act (CIPAA) 2012

KLRCA continued with its efforts to raise awareness on CIPAA as well as to train future adjudicators to be part of the KLRCA Panel of Adjudicators through the Adjudication Training Programmes and Workshops. CIPAA 2012 was officially enforced on 15 April 2014. Three training programmes were held during the year: one basic one day course and two comprehensive five day courses. In addition to the annual CIPAA Conference organised by the KLRCA, three separate workshops were also carried out in Kuala Lumpur, Kota Kinabalu and Johor.

Practical Drafting & Defending Of Adjudication Claims

- Kuala Lumpur, 11 April 2015

Adjudication Training Programme

- Kuala Lumpur, 20-24 April 2015
- Kuala Lumpur, 14-18 November 2015
The first half of the year also saw the Centre successfully organise a CIPAA conference that led to a sold out auditorium.

- Aligning with CIPAA (Kuala Lumpur, 17 June 2015)

6.2 Diploma in International Commercial Arbitration

KLRCA and the Chartered Institute of Arbitrators (CIArb) Malaysia Branch jointly organised the Diploma in International Commercial Arbitration 2015 course. The course held from 3 – 11 January was attended by more than 30 participants from many parts of the world with a lecturer panel made up of distinguished and renowned international arbitrators.

CIPAA Roadshow

- Proses Adjudikasi Dan Perkembangan Terbaru CIPAA 2012: KLRCA & Malaysian Society of Adjudicators (MSA), 15 October 2015, Kuantan
- The Adjudication Process and Recent Developments on CIPAA 2012 : KLRCA & Pertubuhan Akitek Malaysia (PAM), 23 October 2015, Kuala Lumpur
- The Adjudication Process and Recent Developments on CIPAA 2012 : KLRCA & Chartered Institute of Arbitrators (CIArb, Malaysia Branch) 31 October 2015, Kota Kinabalu, Sabah
The KLRCA Talk Series is a sequence of monthly talks held at the Centre. It is a free forum designed to be informative to all those who are interested in arbitration and the scope of alternative dispute resolution (ADR). Each talk will feature an ADR specialist who will focus on a specific topic. KLRCA held the following talks during the year:

- **Bias in Arbitration** (Mr Robert Rhodes), 6 January 2015
- **Arbitrating in The Middle East – A Seminar** by KLRCA, Trowers & Hamlins and Stewart consulting (Mr. Nick White, Ms. Cheryl Cairns, Mr. Alan Stewart), 22 January 2015
- **Increasing the Time and Cost Efficiency of Arbitration** (Dr. Axel R. Reeg & Mr Kuhendran Thanapalasingam), 31 March 2015
- **Arbitration of Trust Disputes: A New Frontier** (Mr. Noriswadi Ismail, Dr. Sonny Zulhuda, Mr. Malcolm Crompton, Dr. Sivasagar Nadarajah), 12 February 2015
- **The Impact of Building Information Modelling (BIM) on Dispute Resolution** (Tan Sri Emeritus Professor Datuk Dr. Augustine S.H. Ong, Professor David Mosey, YA Datuk John Louis O’Hara), 12 February 2015
- **The Reconciliation of Norms in International Relations** (Professor Peter Borschberg, Professor Lee Poh Ping & Professor Anthony Milner), 13 March 2015
- **Role of in House Counsel in International Arbitration** (Mr Dan Tan, Mr. Shem Khoo & Mr. Revantha Sinnetamby), 26 March 2015
- **Annual Review of Arbitration Cases** (Mr Lam Ko Luen, Mr. Sudharsanan Thilainathan, Mr. Chang Wei Mun, Mr. Rajendra Navaratnam & Mr. Mohanadass Kanagasabai), 31 March 2015
- **Dispute Resolution in Capital and Commodity Markets** (Dr. Dilip V Virani, Mr. Samir Shah & Ms. Sabanna Samadi), 7 April 2015
- **Role of Expert Witnesses in International Arbitration** (Mr Michael Tonkin, Mr. James Lyall & Mr. Kuhendran Thanapalasingam), 17 April 2015
- **Default, Delays, Bias and Fraud: The New Obstacles to Adjudication** (Justice Peter Coulson QC & Mr. Ivan Loo), 4 June 2015
- **Mediating A Natural Disaster Claim** (Mr. Jonathan Wood), 9 July 2015
- **The Importance and Development of International Arbitration in the Asia Pacific Region** (Mr. Ernest Yang & Datuk Professor Sundra Rajoo), 27 July 2015
- **In the Seat: 60 Minutes with Loretta Malintoppi** (Loretta Malintoppi & Mr Christopher Leong), 25 August 2015
- **Adjudicator’s Jurisdiction: Payment Response, Counterclaims and the Effects of the Bina Puri Construction Case** (Mr. Belden Premaraj, Mr. Gananathan Pathmanathan & Mr. Chong Thaw Sing), 7 August 2015
- **Differences between Civil Law and the Common Law from the Perspective of a Construction Lawyer** (Mr. Emerson Holmes & Mr. Rodney Martin), 6 October 2015
- **May the Odds be Ever in your Favour** (Mr. Alastair Henderson, Mr. Cheva Retnam Rajah, Mr. Harman Faiz, Mr. Lee Shih, Mr. Ben Olbourne), 8 October 2015
- **In the Seat: 60 Minutes with Lucy Reed: Legitimate and not-so-Legitimate Concerns** (Lucy Reed & Mr Philip Koh), 13 October 2015
- **Witness Preparation in International Arbitration** (Claus H. Lenz & Prof. Dr. Rouven F. Bodenheimer), 26, October 2015
- **Multi-tiered Dispute Resolution Clauses and Arbitration** (Mr. Denis Hickey & Mr. Ernest Jai Kumar Azad), 25 November 2015
- **In the Seat: 60 Minutes with Gordon Nardell QC : In Asia – What’s Happening?** (Mr. Gordon Nardell QC & Mr. Ragunath Kesavan), 7 December 2015
6.4 Kuala Lumpur International Arbitration Week (KLIAW 2015)

KLRCA’s marquee showcase of the year took place from the 7th to the 9th of May 2015. The inaugural Kuala Lumpur International Arbitration Week (KLIAW 2015), saw a large turn out as eminent and aspiring practitioners of the arbitration field from around the globe, filled the function halls of Bangunan Sulaiman to embrace the ethos of peer edification and passionate knowledge sharing.

The highlights of KLIAW 2015 were:

- The CIArb Centennial Lecture
- Exclusive Launch of the KLRCA Book entitled, “Acknowledging the Past, Building The Future”
- Islamic Commercial Arbitration Conference
- Sports Arbitration Conference
- Conference on the Impact of Sanctions in Arbitration
- 9th Regional Arbitral Institutes Forum (RAIF) Conference 2015

6.5 Other events

KLRCA also organised and participated in the following seminars and forums:

- CIArb Introduction Course, 28-30 January 2015, Myanmar
- Collaboration Agreement signing with Badan Arbitrase Nasional Indonesia (BANI) of Jakarta and seminar on “The Development of Arbitration and the Role of KLRCA, 5 February 2015, Kuala Lumpur
- Huawei Shenzhen Meeting, 7 February 2015, China
- Vienna Arbitration Day – “Does Arbitration Deliver?”, 11-15 February 2015, Austria
- “Arbitration an Access to Justice”, 17 March 2015, Mauritius
- 4th Asia Pacific Regional Forum Conference : Borderless Asia, 16 – 20 March 2015, Singapore
- An Introduction to the Malaysian Sports Arbitration Tribunal (MSAT) Meeting, 10 April 2015, Kuala Lumpur
- 54th AALCO Annual Session, 14-16 April 2015, Beijing
- Russian Arbitration Conference, 22-23 April 2015, Moscow
- International Congress of Maritime Arbitrators XIX – “Maritime Trade in Malaysia: With special emphasis on FOB and CIF Contracts, 11-15 May 2015, Hong Kong
- Manulife Asia Legal & Compliances Conference 2015, 3-4 June 2015, Kuala Lumpur
- MYNIC Training Workshop, 10 June 2015, Kuala Lumpur
- Seminar on “ADR: A Better Choice for Construction Disputes?” - Statutory Adjudication in Malaysia, 19 August 2015, Bangkok
- Construction Industry Council (CIC) “Innovation Tour: Malaysia and Singapore” – “Manpower & Training: Implementation of the Construction Industry Payment and Adjudication Act 2012”, 20 August 2015, Hong Kong
- International Conference on Arbitration Discourse and Practice in Asia (Joint Conference with University Malaya), 20- 21 August 2015, Kuala Lumpur
- CIArb Singapore Centenary Conference – “Averting the Clone Wars: Are arbitral institutions doing enough to innovate and differentiate themselves from the competition?”, 3 September 2015, Singapore
- Construction Contract Management Conference (International Construction Week), 9 September 2015, Kuala Lumpur

• University of Pretoria / MDA Consulting (PYT) Ltd “Collective Wisdom Lecture 2015, 11 September 2015, Johannesburg, South Africa

• Diploma in Islamic Banking & Finance Arbitration Course (KLRCA, INCEIF & CIArb), 5 – 13 September 2015, Kuala Lumpur

• IPBA Asia-Pac Arbitration Day, 14 September 2015, Kuala Lumpur


• Development of CABE in Malaysia CPD Seminar, 21 September 2015, Kuala Lumpur

• KLRCA’s GST Guidelines, Practice & Procedure (Arbitration & Adjudication) Workshop 1, 30 September 2015, Kuala Lumpur

• The Malaysian Legal and Corporate Conference – “Non Litigation Options for Corporate Disputes (MLCC), 7 October 2015, Kuala Lumpur

• CIArb Ireland Centenary Forum, 9 October 2015, Dublin

• Kluwer Arbitration Conference, 20 October 2015, Tokyo

• Memorandum of Understanding Signing Ceremony between KLRCA & The Asian Football Confederation (AFC), 20 October 2015, Kuala Lumpur

• Lecture organised by University of Sultan Zainal Abidin – “International Commercial Arbitration – Basic Concepts and Introduction to Practice & Procedure”, 5 November, Terengganu

• CIArb Caribbean Centenary Forum – The Bahamas as a Leading Commercial Arbitration Seat and Centre, “Niche Arbitration Clauses: Just a pipedream or how to make them work for you?”, 14 November 2015, Bahamas

• 2nd Dame Joan Sawyer Lecture, “Arbitration in South Asia and how lessons learnt can be positively applied in the Bahamas”, 14 November 2015, Bahamas

• Public Lecture at the Faculty of Law at Mona, University of the West Indies, 16 November 2015, Kingston, Jamaica

• The 2nd Annual Corporate Legal Excellence 2015, 16-18 November 2015, Kuala Lumpur

• 3rd International Arbitration Conference, “Strength in Diversity in the Asia-Pacific”, 24 November 2015, Sydney


• International Chamber of Commerce (ICC) – 32nd Joint Colloquim on International Arbitration, 11 December 2015, Washington

• Memorandum of Understanding Signing Ceremony between KLRCA & SIDREC, 15 December 2015, Kuala Lumpur

• Badan Arbitrase Nasional Indonesia (BANI) Short Talk – “Implementation of the Construction Industry Payment and Adjudication Act 2012 (CIPAA)”, 16 December 2015, Jakarta
7 STRATEGIC PARTNERSHIP AND COMMUNITY ENGAGEMENT

Throughout the year, KLRCA received visits from colleges and universities as well as from dignitaries and those from the arbitration community within and outside of Malaysia. Below are some of those who visited the Centre:

- Visit by Asian Law Students Association (Legal Training Workshop), 10 March 2015
- Visit by JKR (Training Workshop), 11 March 2015
- Visit by BANI of Palembang Representatives, 23 March 2015
- Visit by students from the East China University of Science & Technology, 27 March 2015
- Visit by YAM Tun Ku Zain Al’Abidin ibni Tuanku Muhriz, 7 April 2015
- Visit by Molengraaff Dispuut (Molengraaff Institute of Utrecht University), 21 April 2015
- Visit by Technology University of Malaysia (UTM), 21 May 2015
- Visit by KDU University College (Law Faculty), 9 July 2015
- Visit by Korean Commercial Arbitration Board (KCAB), 20 July 2015
- Visit by Monash Australia (Summer Law Programme), 4 August 2015
- Visit by Perdana University, 9 September 2015
- Visit by International Islamic university Malaysia (Moroccan Delegates), 11 September 2015
- Visit by Pakistan Lawyers, 15 September 2015
- Visit by UTM Kedah Student, 15 October 2015
- Visit by Korean Bar Association, 30 October 2015
- Visit by International Islamic university Malaysia (Moroccan Delegates), 11 September 2015
- Visit by Asian Bankers Association, 5 November 2015
- Visit by KREISSON, 19 November 2015
- Visit by SAARC Arbitration Council (SARCO Islamabad), 26 November 2015
8 OTHER SIGNIFICANT INITIATIVES

KLRCA undertook several initiatives as follows:

8.1 Domain Name Dispute Resolution

The KLRCA is tenaciously working towards the continued development of domain name dispute resolution regionally and globally, providing for an alternative hearing avenue to the World Intellectual Property Organisation (WIPO).

The KLRCA is currently the Kuala Lumpur Office of the Asian Domain Name Dispute Resolution Centre. Under that umbrella and as the exclusive service provider for .my disputes, it is developing a handbook aimed at simplifying the time efficient procedures of matters administered under both ADNDRC and MYNIC. This handbook will be distributed to law firms, legal practitioners, not limited to intellectual property practitioners, and lay persons to disseminate information about domain names and resolution of disputes over domain names by the KLRCA.

As part of the KLRCA’s drive to expand its administrative practice in domain name dispute resolution, the KLRCA has ventured out in the Singapore market by identifying select law firms and other stakeholders to market our products and services to. A similar exercise is also being carried out with selected Malaysian law firms.

The KLRCA has also submitted an application to the Internet Corporation for Assigned Names and Numbers (ICANN) to be an independent dispute resolution service provider and is currently waiting for ICANN’s feedback.

Recently, the KLRCA has accepted a request to be the exclusive domain name service provider for .bn. The signing ceremony is scheduled to be held in 2016.

8.2 Arbitration of Sporting Disputes

KLRCA has ramped up its efforts to launch a platform for the resolution of sporting disputes by alternative dispute resolution, teaming up with the Olympic Council of Malaysia and other relevant stakeholders to draft the requisite legislative amendments enabling the creation of such a mechanism. The remaining framework, including procedural rules and training initiatives, has also been commenced with an eye to launching the new platform in mid 2016.

With the prospective legislative changes expected to occur within the Sports Development Act 1997 (“SDA”), namely the amendments to Section 23 of the SDA, there will be an advent of the Malaysian Sports Tribunal (“MST”). With the prospective legislative changes expected to occur within the Sports Development Act 1997 (“SDA”), namely the amendments to Section 23 of the SDA, there will be an advent of the Malaysian Sports Tribunal (“MST”). With the forthcoming establishment of the MST, the sports ministry and associations alike will be able to pass on the intricacies of dealing with sporting disputes by way of arbitration to the newly formed body.

This platform by the MST will allow the KLRCA to leverage its collaboration with the Court of Arbitration for Sport in developing its own expertise in sporting disputes, providing a much needed service to the Malaysian sporting community and in the process building a regional hub for the arbitration of sporting disputes both commercial and otherwise. This initiative by the KLRCA is one of its kind in the region and upon implementation will truly cement KLRCA as an international player in the world of sporting disputes.

The proposed amendments to the SDA are currently being discussed at policy level, with a possible draft Bill estimated to be forwarded to Parliament by the first quarter of 2016.

8.2.1 Malaysian Sports Law Association

With sports arbitration via the MST to be introduced by this leverage of amendments to the SDA, a new profession of specialist Sports Arbitrators and Sports Lawyers is expected to emerge.

To this end, the KLRCA in the process of collaborating with several stakeholders within the Malaysian sporting industry to form the Malaysian Sports Law Association (“MSLA”) towards a common purpose of having a professional body to promote ethical & professional standards of service & conduct of sports law practitioners in Malaysia.

8.3 Investor-State Arbitration

The KLRCA is an independent arbitral institution for the administration of investor-State disputes

The KLRCA is a longstanding partner of the International Centre for Settlement of Investment Disputes (ICSID). ICSID is the world’s leading institution devoted to international investment dispute settlement. It has extensive experience in this field, having administered the majority of all international investment cases. States have agreed on ICSID as a forum for investor-State dispute settlement in most international investment treaties and in numerous investment laws and contracts.

Cognisant of the importance of dispute settlement under bilateral and multilateral investment treaties, the KLRCA signed its first collaboration agreement with ICSID in 1979. The two institutions decided to further strengthen their collaboration by signing a new agreement in 2014 (“2014 agreement”). In addition to fostering cooperation between the KLRCA and ICSID, the 2014 agreement provides, inter alia, that the KLRCA can be used as an alternative hearing venue for ICSID cases and participate in the administration of case, should the parties to proceedings conducted under the auspices of ICSID desire to conduct proceedings at the seat of the KLRCA.

In addition to their numerous bilateral and multilateral arrangements, certain Asian States played a major role in the negotiation of the Comprehensive Investment Agreement that was signed by the members of the Association of Southeast Asian Nations in 2009 (“2009 ASEAN Agreement”). The objective of the 2009 ASEAN Agreement is to further intensify the economic cooperation between and among the ASEAN Member States. The agreement’s provisions on investment protection are in line with those included in the bilateral and multilateral investment treaties signed by Asian States. These include the assurances of national treatment, most-favoured-nation treatment, fair and equitable treatment, full protection and security, provision in respect of expropriation and compensation, and dispute settlement provisions. Section B of the said agreement provides for the resolution of investment disputes between an investor and a member State. In particular, article 33 of the same section allows for such disputes to be referred, inter alia, to the KLRCA.

Last but not least, should parties to a dispute decide to resolve their investment disputes by referring the case to an ad hoc tribunal under the rules developed by United Nations Commission on International Trade Law (“UNCITRAL Rules”), the KLRCA has the experience to administer such a case. It should be recalled that the KLRCA Arbitration Rules, as has always been the case, draw extensively on the UNCITRAL Rules by including the UNCITRAL text in its entirety.

The KLRCA, being an independent international body established under the auspices of the Asian African Legal Consultative Organisation (AALCO), can cover all needs of the parties involved in investor-State arbitrations and is ready to assume its role in the resolution of investment disputes in the region.

KLRCA will be holding its first International Investment Conference at the Bangunan Sulaiman in the first quarter of 2016.

8.4 Co-operation Agreements

KLRCA also entered into co-operation agreements with the following institutions:

a. Thailand Arbitration Centre (THAC)

KLRCA signed an MoU with Thailand Arbitration Centre (THAC) which will see both parties jointly organising seminars, conferences, educational training and internship programmes on arbitration from time to time – with the main goal of enhancing each party’s contribution to their respective nations and continent.

b. Kigali International Arbitration Centre (KIAC), Rwanda

KLRCA signed an MoU with Kigali International Arbitration Centre (KIAC) which sees joint capacity building events in both Rwanda or in Malaysia where there is a mutual interest to both organisations.

KLRCA and KIAC jointly organised the inaugural KIAC/KLRCA Adjudication Training Programme in Rwanda in April 2015, which saw the KLRCA source 3 trainers accredited in adjudication and provided 1 staff to manage the programme together with KIAC team.
KLRCA signed a Collaboration Agreement with the Badan Arbitrase Nasional Indonesia (BANI) which allows BANI to consider using KLRCA as an alternative venue of arbitration for BANI’s administered proceedings. Pursuant to the MoU, parties shall also jointly organise seminars/conferences and educational programmes on arbitration and ADR. On 16th December, the KLRCA presented a short talk at BANI, Jakarta, Indonesia on the “Implementation of the Construction Industry Payment and Adjudication Act 2012 (CIPAA)”. KLRCA signed a Collaboration Agreement with the Chartered Institute of Arbitrators (CIArb), London, UK which sees the CIArb take a tenancy at Bangunan Sulaiman to better facilitate the promotion and administration of CIArb’s ADR Functions and development of CIArb in the Fast East. Parties have also agreed to jointly organise seminars/conferences/educational programmes on arbitration and ADR. Pursuant to the Agreement, the KLRCA is also to provide assistance including the provision of facilities and support such as hearing rooms and administrative and arranging for translation and transcription for CIArb. KLRCA signed a Collaboration Agreement with the Islamic Finance Lawyers (ISFIN), Brussels, Belgium which sees the ISFIN members to solve their commercial disputes. The KLRCA shall provide ISFIN with all useful material to utilise for its services as a domestic dispute resolution body. Pursuant to the agreement, the ISFIN shall also encourage its member lawyers to promote the use of KLRCA in their commercial contracts. KLRCA signed an MoU with the International Centre for Settlement of Investment Disputes (ICSID) which sees both parties agreeing to co-operate in disseminating knowledge about arbitration, adjudication, mediation and other alternative methods of dispute resolution, and capital market products and services; exchange information and publications in these fields, particularly with regard to technical collaboration about facilities and sharing publications; participating in relevant programs, coordination of joint events, where appropriate, and in such other matters that may foster cooperation. KLRCA signed an MoU with the Malaysian Institute of Arbitrators (MIArb) which sees the establishment of a basis for co-operation and joint effort for the mutual benefit of the Parties. The MIArb has agreed to let and MIArb has agreed to take a tenancy at Bangunan Sulaiman. The agreement shall also include, inter alia, jointly organising seminars/conferences/educational programmes on arbitration and alternative dispute resolution from time to time. KLRCA signed an MoU with the Associated Chinese Chambers of Commerce and Industry of Malaysia (ACCCIM) which sees both parties agreeing to co-operate in disseminating knowledge about arbitration, adjudication, mediation and other alternative methods of dispute resolution, and capital market products and services; exchange information and publications in these fields, particularly with regard to technical collaboration about facilities and sharing publications; participating in relevant programs, coordination of joint events, where appropriate, and in such other matters that may foster cooperation. KLRCA signed an MoU with the Islamic Finance Lawyers (ISFIN) which sees the establishment of a basis for co-operation and joint effort for the mutual benefit of the Parties. The ISFIN shall also encourage its member lawyers to promote the use of KLRCA in their commercial contracts. Pursuant to the agreement, the ISFIN and the KLRCA is to carry out appointments for arbitrators/mediators/conciliators upon request for cases referred by ACCCM. In addition, the KLRCA shall empanel ACCCM members as KLRCA panel arbitrators and provide the necessary training. KLRCA signed an MoU with the International Centre for Settlement of Investment Disputes (ICSID) which sees both parties agreeing to co-operate in disseminating knowledge about arbitration, adjudication, mediation and other alternative methods of dispute resolution, and capital market products and services; exchange information and publications in these fields, particularly with regard to technical collaboration about facilities and sharing publications; participating in relevant programs, coordination of joint events, where appropriate, and in such other matters that may foster cooperation.
The KLRCA maintains an ongoing Memorandum of Understanding (MoU) with ICAS which sees the KLRCA to provide the use of its premises and staff to serve as a CAS Alternative Hearing Centre at no charge for the ICAS/CAS, i.e. to allow CAS to use its offices and facilities to host CAS hearings and meetings. The MoU also entails that any request to use the services of the CAS Alternative Hearing Centre at the KLRCA should come exclusively from the CAS Court Office in Lausanne.

The KLRCA maintains an ongoing Memorandum of Understanding (MoU) with HKIAC which sees both parties explore areas for co-operation in respect of the use of services provided by HKIAC for mutual benefit. The HKIAC may also consider using KLRCA as an alternative venue of arbitration for HKIAC’s administered proceedings and the parties shall jointly organise seminars/conferences/educational programmes on arbitration and ADR.

The KLRCA signed an MoU with the Companies Commission of Malaysia to create a dispute resolution system for Intra-Companies Dispute. The KLRCA is also in the process of creating and conducting a training program in association with the Companies Commission of Malaysia.

The KLRCA maintains an ongoing Memorandum of Understanding (MoU) with CEAC based in Hamburg, Germany. The agreement oversees the promotion of the use of mediation, conciliation, arbitration and any other appropriate procedures or combinations of procedures. Pursuant of the agreement, both parties also jointly organise seminars / conferences / educational programmes whenever appropriate. The parties also assist each other with selection of persons of suitable experience and integrity to be included on the respective panels of mediators, conciliators and arbitrators. Assistance also includes the appointment of experts, mediators, arbitrators and conciliators.

The first committee meeting was conducted on 18th November 2015. The pro tem committee has been confirmed as the pro tem committee. The KLRCA is also in talks with the Companies Commission of Malaysia to create a dispute resolution system for Intra-Companies Dispute. The KLRCA is also in the process of creating and conducting a training program in association with the Companies Commission for Directors and other officials on the theme of “Corporate Dispute Resolution Policy for Companies.” This training program is to be conducted in 2016.

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The accomplishments and efforts in promoting KLRCA have been recognised in both domestic and international arena. Listed below are the publications that featured KLRCA in regards to its contribution and development in the arbitral fraternity:

**JANUARY 2015**


**MARCH 2015**

Rwanda New Times, 23 March – Arbitration Centre Seeks To Curb Legal Disputes In Construction Sector (KLRCA-Kigali Arbitration Centre)

The Malay Mail, 26 March – Arbitration Centre Wins Battle To Stay Relevant

Asian Legal Business (ALS), 26 March – Arbitration And The AEC

**JUNE 2015**

International Law Office, 18 June – Can An Appointment By An Appointing Authority Be Challenged?

The Edge, 22 June – KLRCA, No Longer A Quiet Success

**JULY 2015**

Asian Legal Business, July Edition – Arbitration In Asia: KLRCA

**SEPTEMBER 2015**

Bernama, 8 Sept – CIArb Asian Directorate Office In Malaysia Soon

Global Arbitration Review, 9 Sept – International Rules And Kuala Lumpur base for CIArb

**NOVEMBER 2015**

Nanyang, 6 November – Contractors to get rid of “the pressure of debt” – CIPAA

Tribune (Bahamas), 16 November – Contractors Call For Arbitration Specialists

**DECEMBER 2015**

The Sun Daily, 2 December – ISDS fears are misplaced, says KLRCA

The Borneo Post, 3 December – Sports Development Act 1997 To Be Amended Soon

The Edge, 17 December – KLRCA Partners SIDREC On Capital Markets Dispute Resolution

**CONCLUSION**

KLRCA continues its pursuit to become the preferred arbitration hub in the Asia-Pacific region and is grateful for the full support of AALCO, the Malaysian Government and other stakeholders, such as the Judiciary and the Malaysian Bar as well as the local arbitral institutions.

SUNDRÁ RAJJO
Director of KLRCA
31 March 2016
KUALA LUMPUR REGIONAL CENTRE FOR ARBITRATION
ESTABLISHED UNDER THE AUSPICES OF THE ASIAN-AFRICAN LEGAL CONSULTATIVE ORGANISATION

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